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*Improving mobility access in Northwest Ohio*

## **Transportation Coordination Committee**

*June 9, 2021*

### **Update**

- Timeline-
  - Today-
    - Data review
    - Goal Setting
  - September-
    - Amendments to goal setting and review of public comments
    - Creation of working groups/committees to review data and address goals

### **Data Review**

- Regional Growth Project- Joe Luzar spoke to the group
- Stakeholder Survey Data
- Provider Information Forms
- Public Survey Data
- Coordinated Plan- Travis Jones, GIS Planners at MVPO, assisted with map creation
- Prioritized unmet needs- survey sent out
- Mayor McCann discussed the future of Autonomous Vehicles (AV) in the region. Discussion on having strong enough broadband connectivity.
- Question on what 5310 and 5311 funds are and how they might be used. For more details see links below:
  - [5310 Program](#)- Specialized Transportation Program
  - [5311 Program](#)- Rural Transit Program
  - Kim will invite these program coordinators to speak with the committee at the September meeting



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## How do you see your agency benefiting from coordination?

Mentimeter

Crossing county lines

It would help to improve the quality of life in the region which would be more attractive for marketing.

Transportation to work for people with disabilities.

Getting people to jobs; helping employers

More efficient use of public funds

An informational document that educates the general population and professionals about how the issue of transportation impacts education, maintaining workforce, medical,

An informational document that educates the general population and professionals about how the issue of transportation impacts education, maintaining workforce, medical, mental health, life satisfaction, area development etc.





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### **How can we make incremental changes to address the transportation need? How can we make things easier?**

Mentimeter

The conversation seems fragmented/abstract and I am having difficulty grasping the primary goal of our group.

Get a clear picture to all that there are many clients and businesses that could benefit from us all connecting and working together and filling in where we can. Contracts should not have to pay higher costs when lower cost services are available.

Find a way to dispatch from multiple agencies through a single contact, for the individual agency

Think "local" strategies versus "global"....try to problem solve by county/community then figure out how to collaborate regionally.



- **Difficulty with idea generation and direction to take- Tonie suggested going back to county levels to speak individually with them.**

#### **County Breakout Rooms**

Please unmute microphones and turn on cameras to better engage with discussion. Have a note taker and send notes to [mobility@mvp.org](mailto:mobility@mvp.org).

- Are there any unmet needs specific to your county that you do not see addressed in the unmet needs list?
- Thoughts or concerns of anything discussed in the meeting today?
- What incremental changes can we make to address transportation needs? How can we make things easier?

#### **Goal Setting**

- [Menti.com](https://www.menti.com) code will be given during the meeting- please be ready to open a second tab or have a phone/tablet available to utilize.



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- ~~Miro board will be used during goal setting, the screen will be shared, but here is a link to the board for your own review: <https://miro.com/app/board/e9J-INKwzFE=/>~~ **did not utilize Miro board due to time restrictions. Suggested goals were presented:**

Regional Goals		
Goal	Objective	Performance Measures
Regional transportation cooperation	Partners make connections, informal agreements, and possibly share some resources	<ul style="list-style-type: none"><li>•3 Annual meetings</li><li>•Provider information form every year</li><li>•Maintain a mobility manager</li></ul>
Efficient use of resources	Improve effectiveness, reduce per unit costs, or expand service; while maintaining human centered design	<ul style="list-style-type: none"><li>•Creation of working committees</li><li>• Identify resource opportunities</li></ul>
Transportation education	Educate stakeholders and public on transportation programs and provider services	<ul style="list-style-type: none"><li>•Public survey and meeting every 4 years</li><li>•6 Individual interviews of riders every year</li><li>•Attend 10 community events</li><li>•Produce a newsletter every month</li><li>•Education of services via website, social media, and other outlets</li></ul>

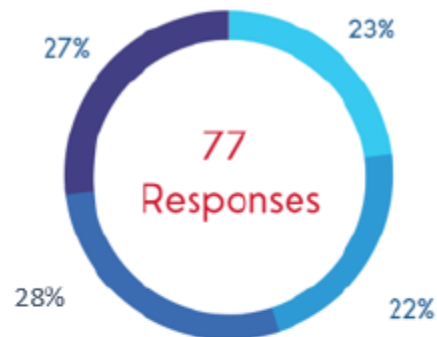
**Stakeholder Survey**

**Data**

## Survey Participants

Counties represented

- DEFIANCE
- FULTON
- HENRY
- WILLIAMS



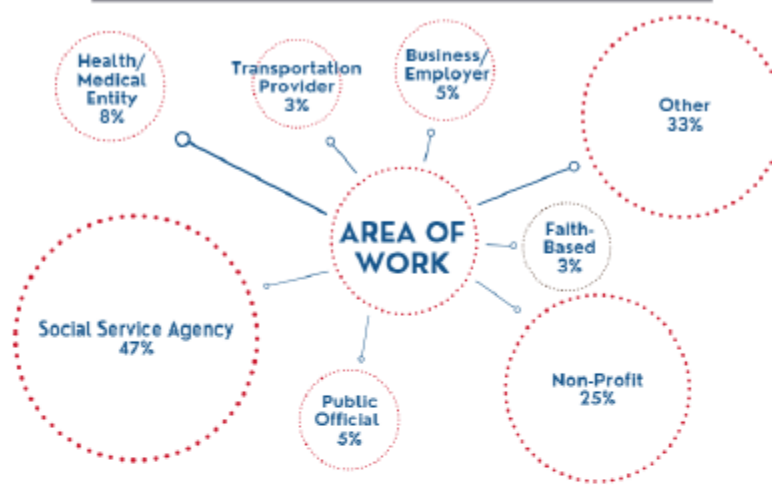
"There are many agencies/schools who have vehicles. However, there is no sharing of those vehicles- each are designated to their own populations alone. Very few agencies who can provide transportation are willing to cross county lines, which restricts a person's ability to access more employment opportunities...."



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## Barriers

What destinations have the highest need for transportation





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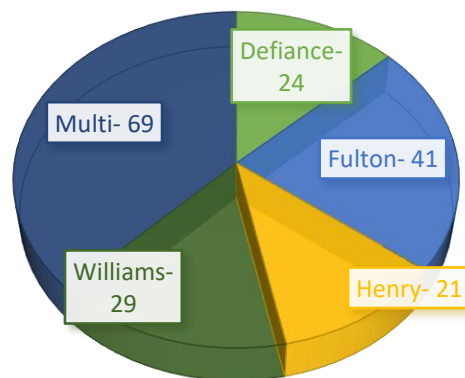
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### Provider Information Forms Data

**184 TOTAL VEHICLES**

#### 13 Providers-

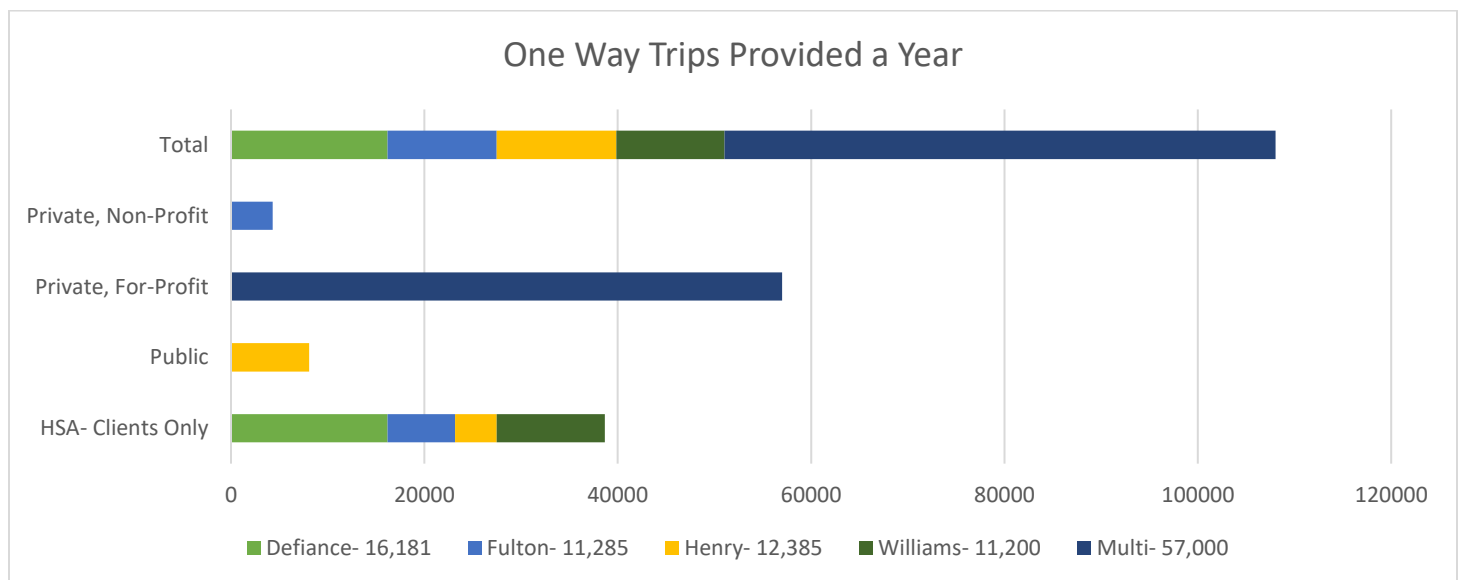
Defiance (2)  
Fulton (4)  
Henry (1)  
Williams (2)  
Multi-County (4)



#### Drivers-

47 Full-Time  
129 Part-Time

### One Way Trips Provided a Year





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### Public Survey Data-

Individuals who have needed transportation assistance in the past 6 months

**What methods of transportation do you use (select all that apply):**

ANSWER CHOICES	RESPONSES	
▼ Drive myself	42.22%	38
▼ Friends	47.78%	43
▼ Family	44.44%	40
▼ Carpool	10.00%	9
▼ Public transportation	11.11%	10
▼ Transportation services for seniors	4.44%	4
▼ Transportation services for veterans	0.00%	0
▼ Transportation services for disabled individuals	6.67%	6
▼ Rideshare (Uber, Lyft, or similar service)	8.89%	8
▼ Taxi service	18.89%	17
▼ Contact social service provider for assistance	13.33%	12
▼ Walk or bicycle	40.00%	36
▼ Stay at home, rarely travel	22.22%	20
▼ Other (please specify) <a href="#">Responses</a>	8.89%	8
Total Respondents: 90		





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In the past six months, which of the following statements have been true for you (select all that apply):

ANSWER CHOICES	RESPONSES	
▼ I do not have a driver's license	38.89%	35
▼ My driver's license is suspended	16.67%	15
▼ I do not have car insurance	30.00%	27
▼ I cannot afford car insurance	21.11%	19
▼ I cannot afford gasoline	31.11%	28
▼ I do not have a vehicle	38.89%	35
▼ My vehicle is broken down	18.89%	17
▼ My vehicle is not reliable	14.44%	13
▼ I cannot afford to use a taxi service	36.67%	33
▼ None of the above answers apply to me	2.22%	2
▼ Other (please specify) Responses	10.00%	9
Total Respondents: 90		

In the last six months how often do you rely on a ride from someone else:

ANSWER CHOICES	RESPONSES	
▼ Every day	27.78%	25
▼ About once a week	22.22%	20
▼ A few times a month	22.22%	20
▼ Less than once a month	8.89%	8
▼ Never	7.78%	7
▼ Other (please specify) Responses	7.78%	7
▼ Once a month	3.33%	3
TOTAL		90



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In the past six months, what destination have you needed the most assistance getting to:

ANSWER CHOICES	RESPONSES	
▼ Medical or dental offices	28.77%	21
▼ Work	26.03%	19
▼ Groceries	23.29%	17
▼ Hospital or health clinics	8.22%	6
▼ Faith-based activities i.e. church	4.11%	3
▼ Social visits with family or friends	2.74%	2
▼ School/class	1.37%	1
▼ Counseling or treatment/recovery programs	1.37%	1
▼ Court or legal appointment	1.37%	1
▼ Meal sites or food pantries	1.37%	1
▼ Other (please specify) <a href="#">Responses</a>	1.37%	1
▼ Dialysis treatments	0.00%	0
▼ Drugstore or pharmacy	0.00%	0
▼ Childcare	0.00%	0
▼ Department or big box store	0.00%	0
▼ Job and Family Services	0.00%	0
▼ Social Security Office	0.00%	0
▼ Attend recreational activities	0.00%	0
<b>TOTAL</b>		<b>73</b>



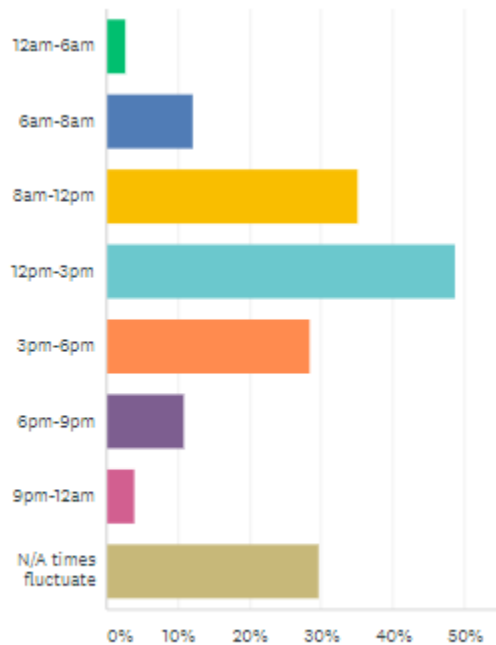
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When are the most common times of day that you may need transportation:





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Are there any circumstances under which you prefer not to drive (Check all that apply):

ANSWER CHOICES	RESPONSES	
▼ Nighttime	29.51%	18
▼ More than 3 miles away	4.92%	3
▼ A medical appointment when I am not feeling well	26.23%	16
▼ On high-speed highways	4.92%	3
▼ To an area of town that I do not know very well	4.92%	3
▼ I do not drive to any destination	47.54%	29
▼ Other (please specify) <a href="#">Responses</a>	14.75%	9
Total Respondents: 61		



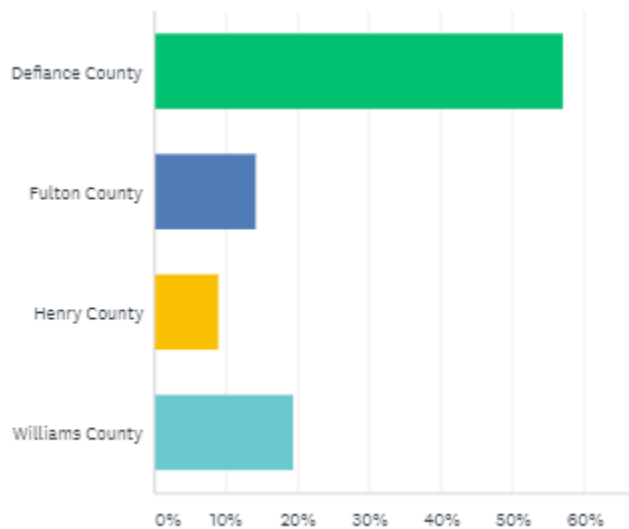
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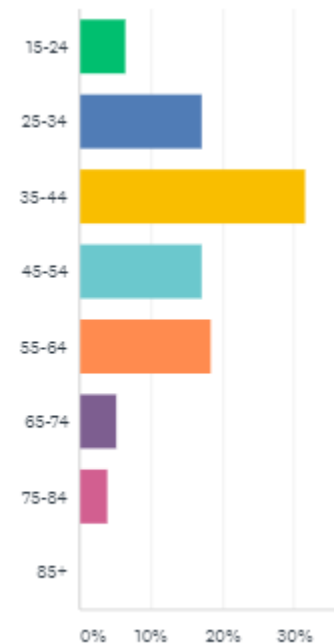
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What county do you live:



How old are you:



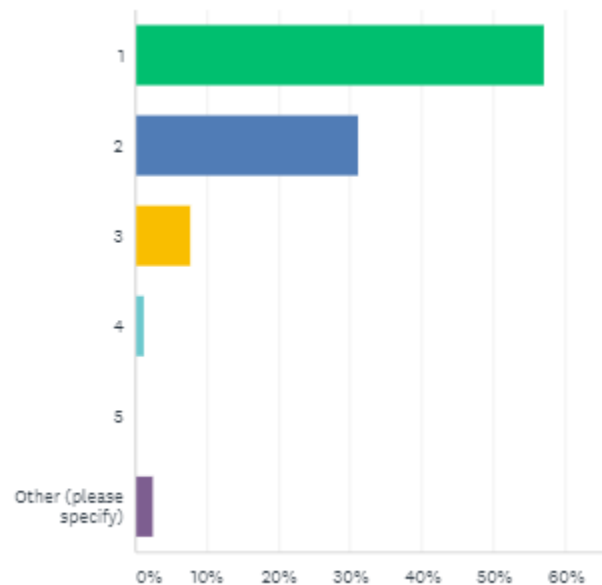


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Including yourself, how many adults are in your household:



What is your annual household income:

ANSWER CHOICES	RESPONSES	
▼ Under \$14,999	58.67%	44
▼ Between \$15,000 and \$29,999	14.67%	11
▼ Between \$30,000 and \$49,999	14.67%	11
▼ Between \$50,000 and \$74,999	6.67%	5
▼ Between \$75,000 and \$99,999	5.33%	4
▼ Between \$100,000 and \$149,999	0.00%	0
▼ Over \$150,000	0.00%	0
TOTAL		75



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Do you identify with any of the following:

ANSWER CHOICES	RESPONSES	
▼ Veteran	2.67%	2
▼ Senior 60+	18.67%	14
▼ Physical disability	37.33%	28
▼ Cognitive disability	12.00%	9
▼ Blind or visually impaired	4.00%	3
▼ Deaf or hearing impaired	4.00%	3
▼ Require mobility assistance i.e. wheelchair, walker, cane, etc.	12.00%	9
▼ I do not identify with any of these answers	45.33%	34
▼ Other (please specify) <a href="#">Responses</a>	4.00%	3
Total Respondents: 75		



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### **Self-selecting a breakout room**

If the host has allowed participants to self-select and join breakout rooms of their choosing, participants will be able to view and select from a list of breakout rooms the host has created. They will be able to enter and leave breakout rooms freely.

**Note:** Participants not joined with the desktop or mobile app (version 5.3.0 or higher) will not be able to self-select a breakout room. The host will need to facilitate moving these participants manually.


1. Click **Breakout Rooms**  in your meeting controls.

This will display the list of open breakout rooms created by the host.

2. Hover your pointer over the number to the right of breakout room you wish to join, click **Join**, then confirm by clicking **Join**.
3. Repeat as necessary to join other breakout rooms, or click **Leave Room** to return to the main session.

### **Asking for help**

If you click **Ask for Help**, it will notify the meeting host that you need assistance and they will be asked to join your breakout room.

1. Click **Ask for Help**  in the meeting controls.
2. Confirm that you would like assistance by clicking **Invite Host**.