

Fulton County, Ohio

Coordinated Transportation Plan

2017 - 2022

Maumee Valley Planning Organization

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Funding for the development of this plan was provided by the Ohio
Department of Transportation, the Federal Highway Administration and
the Maumee Valley Planning Organization.

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Executive Summary

This plan is the Public Transit-Human Services Transportation Plan for Fulton County, Ohio. The plan was initially developed in November 2017. This plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America's Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Fulton County. Transportation provides access to jobs, education, healthcare, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan to identify existing transportation resources in Fulton County, where gaps and unmet needs may exist in services currently provided, and to establish a plan for how to address those needs. The following provides a summary of the contents of this Coordinated Plan:

1. AVAILABLE COMMUNITY RESOURCES FOR TRANSPORTATION

Several organizations currently provide transportation in Fulton County to people with a disability, senior citizens, Medicare or Medicaid-eligible individuals, and veterans. These organizations provide services mostly during the week and during daytime hours. There are a few organizations within Fulton County that provide services on the weekend and during the evenings, but these are mostly for limited purposes and only for eligible individuals in most cases. The majority of organizations that currently provide transportation are restricted by several factors including capacity limitations, eligibility requirements, and lack of funding and as a result, many segments of the population do not have access to transportation. There is a need for better coordination of existing transportation and ultimately for expanded transportation services in Fulton County in order to meet the needs of all residents of the area.

2. COMMUNITY TRANSPORTATION NEEDS

Several unmet transportation needs have been identified by the Fulton County Transportation Planning Committee and the general public. These needs include the following:

- Transportation outside County boundaries
- Transportation to employment, especially in the winter
- Transportation on the weekend and during evening hours
- Lower cost of services especially when traveling outside the County
- Vehicle accessibility, especially for wheelchairs
- Resources and funding for enhancing and expanding transportation services
- Mobility manager to enhance coordination of transportation
- Transportation options for those who do not qualify for existing services
- More education for the public so they know what resources are available to them
- Data about Fulton County transportation needs

- Transportation for expanded purposes- certain programs can only transport for specific reasons
- Better coordination of existing services

3. PLAN TO ADDRESS NEEDS AND MEET GOALS

Five goals were established to guide the Coordinated Plan and to help in the identification of strategies that can be used to achieve Plan goals. The five goals are as follows:

- ❖ **Goal 1: Encourage cooperation and communication among stakeholders in Fulton County for the delivery of transportation services.**
- ❖ **Goal 2: Increase public knowledge of available transportation options in Fulton County.**
- ❖ **Goal 3: Continue to explore options for expanding community transportation services in Fulton County.**
- ❖ **Goal 4: Reduce costs, save resources and obtain grant funding to support and enhance transportation services in Fulton County.**
- ❖ **Goal 5: Continue to identify gaps in service and unmet needs in Fulton County.**

The following strategies were identified in order to achieve the goals of this Plan:

- *Continue communication and encourage more cooperation between agencies that currently provide transportation through regular Transportation Planning Committee meetings.*
- *Hire a Mobility Manager in Fulton County who will create educational resources for the public and hold public forums to further educate the public about what transportation resources currently exist.*
- *Investigate and discuss options for expanding transportation in Fulton County by holding meetings of the Transportation Planning Committee and through the work of a Mobility Manager to discuss options for expanding transportation by coordinating existing services, investigating the feasibility of a centralized transportation system, and the feasibility of a regional system in the future through coordination with other counties in Northwest Ohio.*
- *Pursue grant funding through ODOT to purchase vehicles, help supplement funds for vehicle maintenance, operating costs, and scheduling software that may be needed.*
- *Gather data about unmet transportation needs and where gaps in service may exist through public surveys, public meetings/forums, stakeholder meetings and ultimately through the work of a Mobility Manager.*

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors;
- Individuals with disabilities;

- People with low incomes;
- Public, private and non-profit transportation providers;
- Human services providers, and;
- The general public.

In order to ensure participation from the above groups, the following stakeholder involvement activities were performed during the planning process:

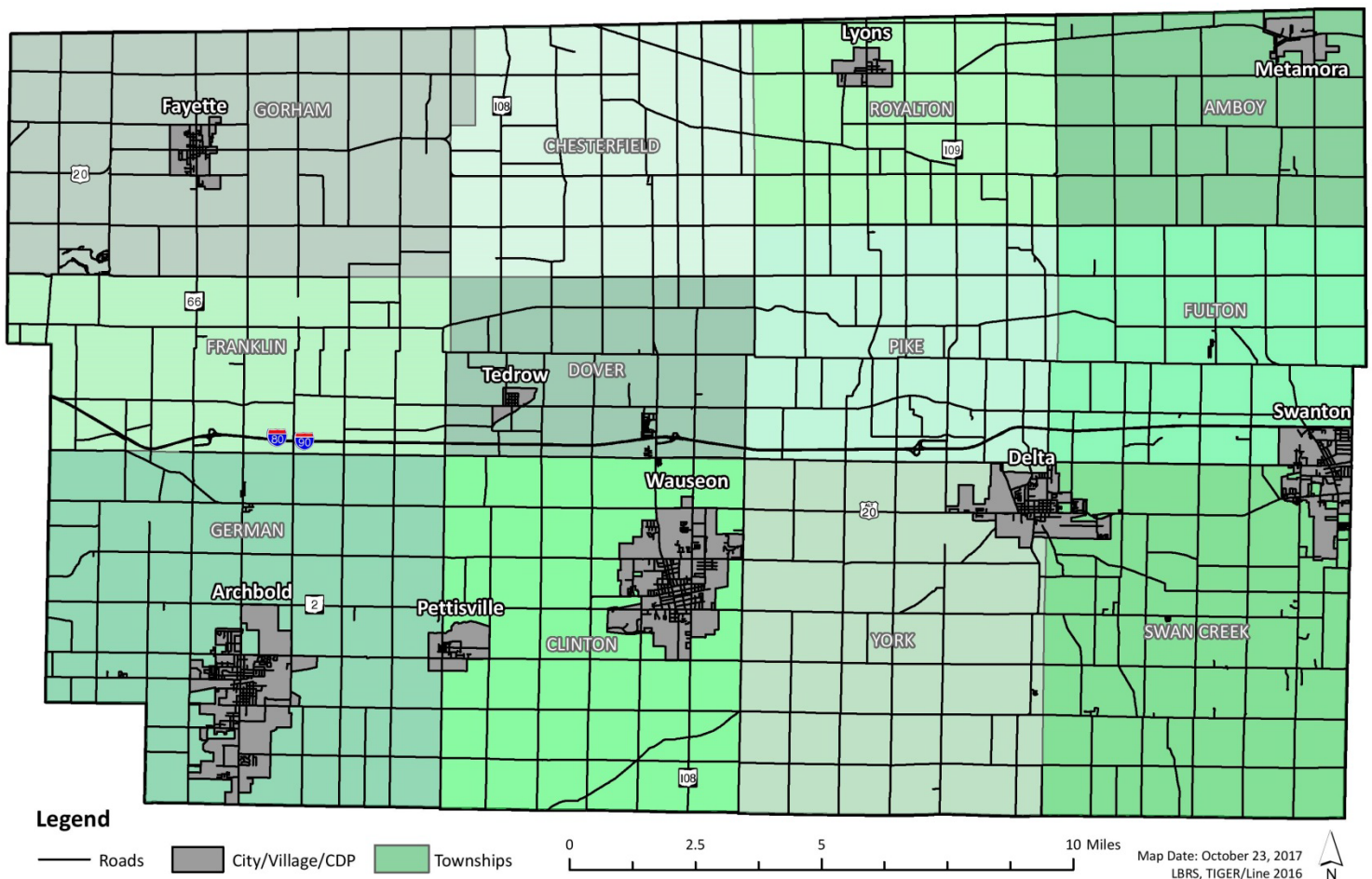
- A public opinion survey was conducted in October 2017 in order to gather input from Fulton County residents about transportation needs.
- A public meeting was held on November 9, 2017 to allow the public to view and comment on the Draft Plan and to provide any additional input.
- Two Transportation Planning Committee meetings were held, which were open to the public, where the Coordinated Plan, transportation needs, and strategies for addressing needs were discussed.
- A transportation provider survey was sent to all transportation providing organizations in Fulton County in order to understand more about their services.

This plan was developed and adopted by the Fulton County Coordinated Transportation Planning Committee on November 17, 2017. More information about the planning committee can be found in Appendix A.

I. Geographic Area

Fulton County is located in Northwest Ohio. The County borders the State of Michigan to the north, Williams County to the west, Henry County to the south, and Lucas County to the east. The seat of Fulton County is the City of Wauseon, which is the largest population center and only City in the County. There are six villages, which include Archbold, Delta, Fayette, Lyons, Metamora, and Swanton. In addition, there are two Census Designated Places (CDPs), Pettisville and Tedrow and the County also has 12 townships. Fulton County is characterized as a primarily rural and agricultural County, with a total population of 42,466, according to U.S. Census Bureau American Community Survey (ACS) data for 2016. The County is not located within the boundaries of a Metropolitan Planning Organization (MPO), but is located within the boundaries of a Regional Transportation Planning Organization (RTPO). The Maumee Valley Planning Organization is the RTPO for the region and is also the lead agency of Fulton County's coordinated planning process. Map 1 shows the geographic area of the County.

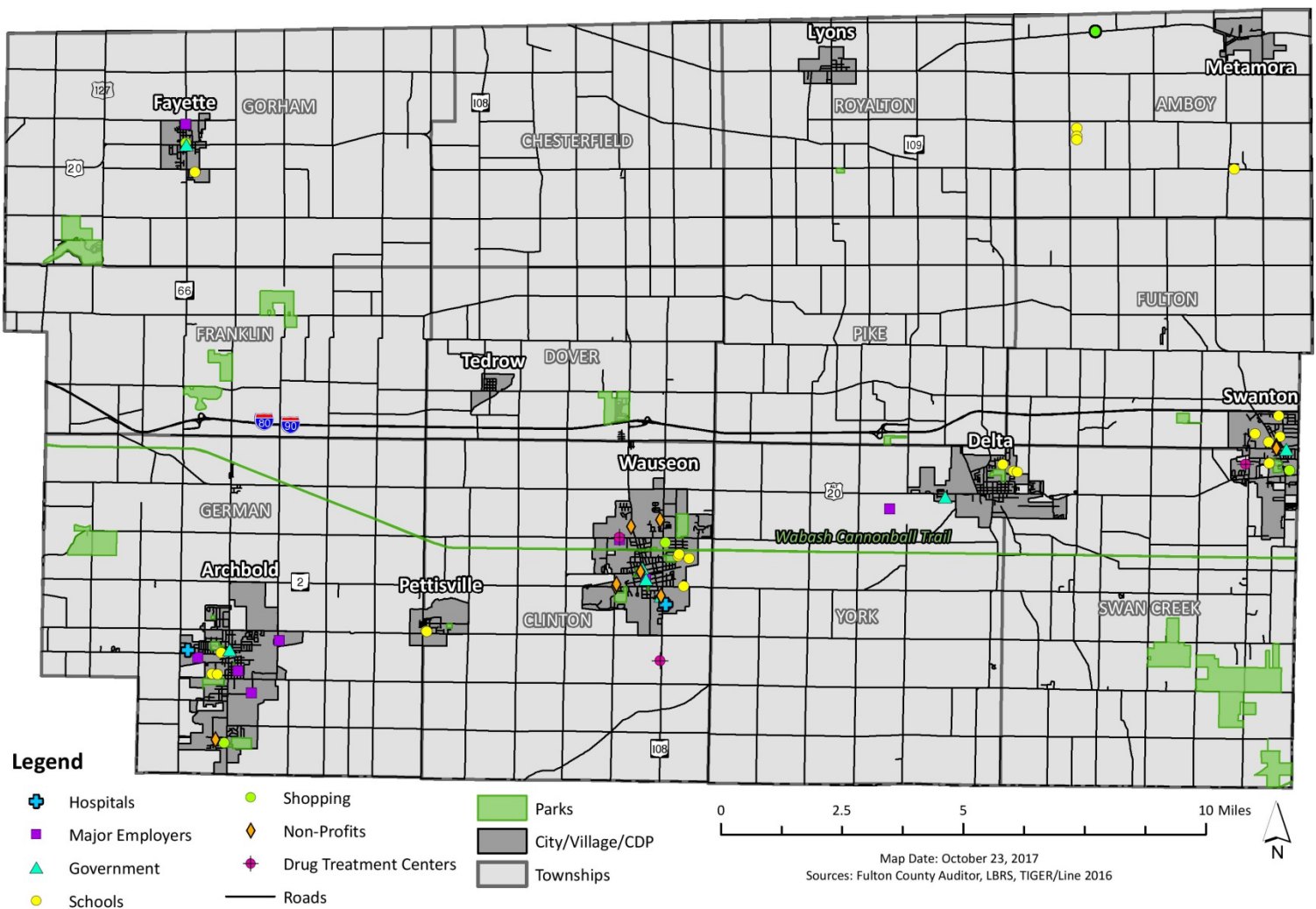
Fulton County, OH



Map 1: Fulton County, Ohio Geographic Area

Major trip generators are important to consider when discussing transportation needs in an area. Map 2 below shows where the major trip generators, such as hospitals, major employers, schools, etc., are located in Fulton County. As shown below, many of the trip generators in the County are located within population centers, which are separated by many miles, making it difficult for those living within one Village or City to travel to a desired destination in another entity if they have no means of transportation. In addition, there are many major trip generators that lie outside the County borders, such as major hospitals and medical facilities, like ProMedica, located just to the east of the County in Toledo (Lucas County), as well as major employers such as the Menards Distribution Facility in Williams County to the west and Campbell's Soup Supply Company in Henry County to the south, for example.

Major Trip Generators Fulton County, OH



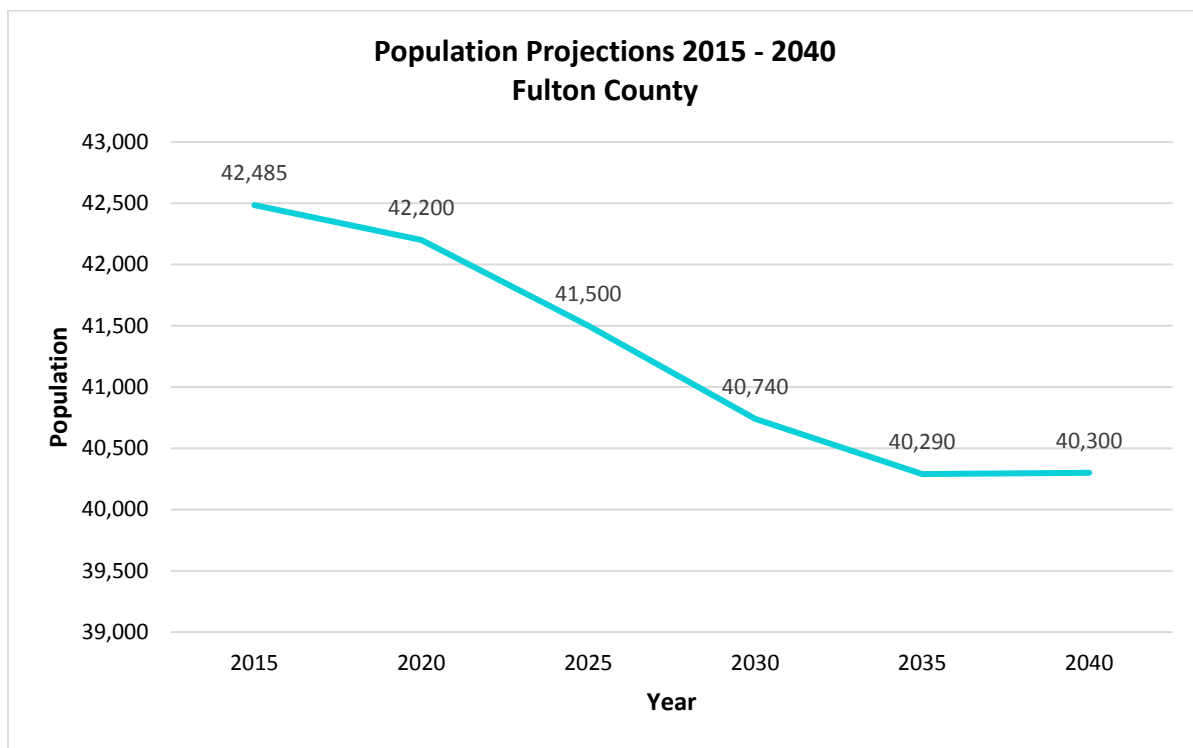
Map 2: Major Trip Generators

II. Population Demographics

The total population of Fulton County, OH is 42,466, according to U.S. Census Bureau, ACS 2016 data. The projected population for the year 2020 is slightly lower than the current population at 42,200 people (see Chart 1). The population in Fulton County is projected to decrease overall from 2016 to 2040. Population projections show a loss of roughly 2,000 people over this time period, with a total population of 40,300 by the year 2040 (Ohio Development Services Agency data).

Population

Chart 1: Total Population Current and Projected

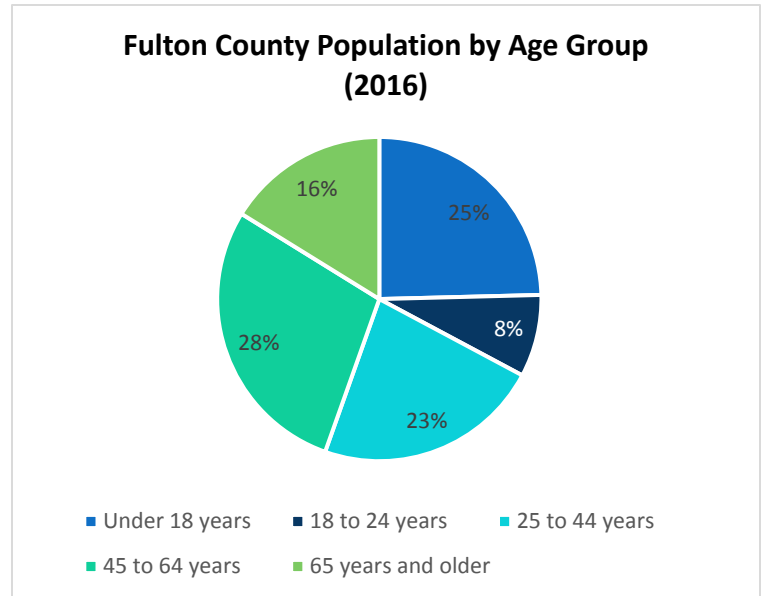


Age

Population by age group in Fulton County was examined using U.S. Census Bureau ACS 2016 estimates. According to that data, the largest age group in Fulton County is made up of individuals aged 45 to 54 years, which accounts for 5,981 people (Chart 2). With the addition of the 55 – 64 age group, those individuals aged 45 – 64 years make up the biggest majority of people in the County at 28.4%. Individuals aged 65 years and older make up 16.2% of the County's population, although as the largest age group currently contains individuals aged 45 – 64 years old, it is likely that the 65 and older population will continue to grow as the population ages. This is confirmed when looking at population projections provided by the Ohio Development Services Agency: by 2040, the population age 65 and older will total 9,440 compared with 6,873 people ages 65 and older in 2016, an increase of 37%.

Chart 2: Total Population by Age Group, 2016

Age Group	Population
Under 5 years	2,581
5 to 9 years	2,821
10 to 14 years	3,061
15 to 19 years	3,065
20 to 24 years	2,403
25 to 34 years	4,650
35 to 44 years	4,957
45 to 54 years	5,981
55 to 59 years	3,240
60 to 64 years	2,834
65 to 74 years	3,874
75 to 84 years	2,128
85 years and over	871



Race & Ethnicity

The majority of individuals residing in Fulton County are white alone, accounting for 94.2% of the total population, as shown in Chart 3 below. Of the total population, 8.2% are categorized as Hispanic or Latino of any race.

Chart 3: Total Population by Race, 2016

Race	Estimate	Percentage
Total Population	42,466	100%
White alone	40,024	94.2%
Black or African American alone	218	0.5%
American Indian and Alaska Native alone	56	0.1%
Asian alone	173	0.4%
Native Hawaiian and Other Pacific Islander alone	16	0.0%
Some other race alone	1,407	3.3%
Two or more races	572	1.3%
Hispanic or Latino Origin		
White alone, not Hispanic or Latino	38,096	89.7%
Hispanic or Latino (of any race)	3,502	8.2%

Disability

According to 2016 ACS data, there are 5,416 individuals with a disability in Fulton County, which comprises 12.9% of the total population as shown in Chart 4 below. Chart 4 also demonstrates the various types of disabilities by age group, showing that 51.2% of individuals 75 years and over have a disability, the largest percentage of all age groups in Fulton County to have a disability.

Chart 4: Number and percentage of people with disabilities

Population with a Disability	Fulton County, Ohio		
	Total	With a disability	Percent with a disability
Total civilian noninstitutionalized population	42,466	5,620	13.4%
SEX			
Male	20,983	2,924	13.9%
Female	21,094	2,696	12.8%
AGE			
Under 5 years	2,581	6	0.2%
5 to 17 years	7,863	519	6.6%
18 to 34 years	8,137	597	7.3%
35 to 64 years	17,001	2,150	12.6%
65 to 74 years	3,803	1,030	27.1%
75 years and over	2,692	1,318	49.0%
DISABILITY TYPE BY DETAILED AGE			
With a hearing difficulty	(X)	1,818	4.3%
Population under 18 years	10,444	27	0.3%
Population 18 to 64 years	25,138	810	3.2%
Population 65 years and over	6,495	981	15.1%
With a vision difficulty	(X)	900	2.1%
Population under 18 years	10,444	67	0.6%
Population 18 to 64 years	25,138	430	1.7%
Population 65 years and over	6,495	403	6.2%
With a cognitive difficulty	(X)	1,946	4.9%
Population under 18 years	7,863	450	5.7%
Population 18 to 64 years	25,138	914	3.6%
Population 65 years and over	6,495	582	9.0%
With an ambulatory difficulty	(X)	3,034	7.7%
Population under 18 years	7,863	49	0.6%
Population 18 to 64 years	25,138	1,485	5.9%
Population 65 years and over	6,495	1,500	23.1%
With a self-care difficulty	(X)	1,173	3.0%
Population under 18 years	7,863	101	1.3%
Population 18 to 64 years	25,138	570	2.3%

Population 65 years and over	6,495	502	7.7%
With an independent living difficulty	(X)	1,886	6.0%
Population 18 to 64 years	25,138	928	3.7%
Population 65 years and over	6,495	958	14.7%

Poverty

According to 2016 ACS data, many families and individuals are below the federal poverty level in Fulton County. As shown in Chart 5, 7.9% of all families in Fulton County and 11.2% of all individuals were below the federal poverty level in 2016. Chart 6 on the following page shows that of the 11,683 families in Fulton County, 923 had an income that was below the federal poverty level in 2016.

Chart 5: Percentage of families and people whose income is below the federal poverty level, 2016

Percentage of families and people whose income in the past 12 months is below the poverty level	Percent
All families	7.9%
With related children of the householder under 18 years	13.5%
With related children of the householder under 5 years only	25.2%
Married couple families	4.1%
With related children of the householder under 18 years	6.7%
With related children of the householder under 5 years only	10.4%
Families with female householder, no husband present	29.3%
With related children of the householder under 18 years	36.5%
With related children of the householder under 5 years only	75.5%
All people	11.2%
Under 18 years	15.2%
Related children of the householder under 18 years	14.0%
Related children of the householder under 5 years	18.2%
Related children of the householder 5 to 17 years	12.5%
18 years and over	9.9%
18 to 64 years	10.7%
65 years and over	6.8%
People in families	8.7%
Unrelated individuals 15 years and over	25.4%

Chart 6: Number of families with incomes below the federal poverty level, 2016

Poverty status in the past 12 months of families by household type	Estimate
Total:	11,683
Income in the past 12 months below poverty level:	925
Married-couple family	387
Other families:	583
Male householder, no wife present	99
Female householder, no husband present	439
Income in the past 12 months at or above poverty level:	10,758
Married-couple family	8,973
Other families:	1,785
Male householder, no wife present	728
Female householder, no husband present	1,057

Limited English Proficiency

Approximately 0.9% of the County's total population speaks English less than "very well" according to ACS data for 2016 (Chart 7). This percentage accounts for 376 individuals throughout Fulton County, with the majority of these individuals speaking Spanish at their homes.

Chart 7: Percent of population that speak English "Less than very well", 2016

Language spoken at home		
	Total	Percent
Population 5 years and over	39,885	39,885
English only	38,023	95.3%
Language other than English	1,862	4.7%
Speak English less than "very well"	376	0.9%
Spanish	1,299	3.3%
Speak English less than "very well"	314	0.8%
Other Indo-European languages	456	1.1%
Speak English less than "very well"	47	0.0%
Asian and Pacific Islander languages	21	0.1%
Speak English less than "very well"	0	0.0%
Other languages	86	0.2%
Speak English less than "very well"	15	0.0%

III. Assessment of Available Services

It was essential to conduct an evaluation of service provider capabilities and available services in order to gather the information necessary to implement changes that will provide more transportation resources. This process allowed for the analysis of existing gaps and duplications of services for transportation resources in each community, which will ultimately improve the network of transportation resources and services in Fulton County and across County lines.

The Maumee Valley Planning Organization and the Fulton County Transportation Planning Committee identified stakeholders to participate in the assessment of available services. These stakeholders included those who are represented in the current planning committee, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders by means of a survey. The purpose of the interview/survey was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities, as well as understanding more about the services they provide.

Inventory of Transportation Providers

The following 13 transportation providers were identified in Fulton County and participated in a provider survey designed to understand more about the services they provide:

- Fulton County Board of DD
- Fulton County Job & Family Services
- Hands of Grace Faith In Action
- Triangular Processing
- Fulton County Senior Center
- Fulton County Veterans Service Office
- Heartland of Wauseon
- Maumee Valley Guidance Center
- K&P Medical Transport
- American Cancer Society
- Northwestern Ohio Community Action Commission (NOCAC)
- Johnson Trucking
- Filling Homes

Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 11 organizations provided information about their services.

List of Transportation Service Providers

Agency Name: Fulton County Board of Developmental Disabilities

Transportation Service Type: N/A – contracts services

Other Services Provided: N/A

Contact Information: Beth Friess, Superintendent, 419.337.4575, bfriess@fultoncountyoh.com

Hours: N/A

Service Area: Fulton County

Eligibility Requirements: N/A

Web-site: www.fultoncountyoh.com

Agency Name: Fulton County Job and Family Services (JFS)

Transportation Service Type: Demand response

Other Services Provided: Gas vouchers, children services, public assistance, child support

Contact Information: Amy Metz-Simon, Director, 419.337.0010 ext. 1841, Amy.Metz-Simon@jfs.ohio.gov

Hours: When needed, but mostly on weekdays

Service Area: Pick up in Fulton County, transport anywhere in Northwest Ohio

Eligibility Requirements: Clients of JFS

Web-site: www.fultoncountyoh.com

Agency Name: Hands of Grace Faith in Action

Transportation Service Type: Demand response

Other Services Provided: Volunteer services to the elderly and disabled, Adult Day Center

Contact Information: Shannon Connors, Executive Director, 419.822.3556, director@handsofgrace.org

Hours: 7 days/week until 9:00 p.m.

Service Area: Fulton County

Eligibility Requirements: Elderly and disabled of Fulton County

Web-site: www.handsofgrace.org

Agency Name: Triangular Processing

Transportation Service Type: Demand response, human service agency fixed route and deviated route

Other Services Provided: Services for individuals with disabilities and at-risk youth

Contact Information: Kathy Shaw, Executive Director, 419.337.9640, kshaw@fultoncountyoh.com

Hours: Monday – Saturday 7:00 a.m. to 11:00 p.m.

Service Area: Fulton County

Eligibility Requirements: Mainly serves clients of Triangular Processing/Board of DD, however occasionally coordinates with other organizations

Web-site: <http://www.triangularprocessing.com/>

Agency Name: Fulton County Senior Center

Transportation Service Type: Demand response, human service agency fixed-route, on demand

Other Services Provided: Meals on Wheels, Medical Transportation, activities for senior citizens, housekeeping, and insurance specialist

Contact Information: Sheri Rychener, Director, 419.337.9299, srychener@fultoncountyoh.com

Hours: Monday – Friday 8:00 a.m. to 4:00 p.m.

Service Area: Fulton County

Eligibility Requirements: Senior citizens

Web-site: www.fultoncountyoh.com

Agency Name: Fulton County Veterans Office

Transportation Service Type: Demand response

Other Services Provided: Veterans benefits and assistance

Contact Information: Kellie Spangler, Administrative Assistant, 419.337.9266, kspangler@fultoncountyoh.com

Hours: Varies

Service Area: Fulton County

Eligibility Requirements: Veterans

Web-site: www.fultoncountyoh.com

Agency Name: Heartland of Wauseon

Transportation Service Type: Medical Transport to and from Medical Facilities (contracted)

Other Services Provided: Skilled nursing and rehabilitation, long term care

Contact Information: Brian Soller, Administrator, 419.337.3050, brian.soller@hcr.manorcare.com

Hours: 24/7

Service Area: Fulton County

Eligibility Requirements: Residents of Heartland of Wauseon

Web-site: N/A

Agency Name: Maumee Valley Guidance Center

Transportation Service Type: Other- assist clients with reaching appointments should their mental illness keep them from going to an appointment alone

Other Services Provided: Mental health services to the four county area. Within the case management department, clients are offered assistance to appointments should their mental illness keep them from going to the appointment alone.

Contact Information: Rachelle McDonald, 419.782.8856

Hours: Monday – Friday 8:00 a.m. to 5:00 p.m.

Service Area: Defiance, Fulton, Henry, and Williams Counties

Eligibility Requirements: Must be clients of the Maumee Valley Guidance Center

Web-site: www.mvgcrm@defnet.com

Agency Name: K&P Medical Transport

Transportation Service Type: Demand response

Other Services Provided: None

Contact Information: Adam Wagner, Managing Director, 419.670.3416, adam.wager@kellerlogistics.com

Hours: Monday – Saturday 6:00 a.m. to 6:00 p.m.

Service Area: Trips originating in Defiance, Fulton, Williams, Henry, Paulding and Wood Counties

Eligibility Requirements: Contracted services

Web-site: N/A

Agency Name: Northwestern Ohio Community Action Commission (NOCAC)

Transportation Service Type: Other- Pick up and take home for pre-school children and pick up and take home for soup kitchen consumers

Other Services Provided: Homelessness, housing, early childhood education/Head Start, Emergency services, Financial Empowerment/IDA, Home Weatherization Services, Utility payment programs, web check background checks, publicly funded Childcare programs and other related services.

Contact Information: Deborah Gerken, Executive Director, 419.784.5136 x 1101, dgerken@nocac.org

Hours: Tuesday- Friday preschool children, 7:00 a.m. – 5:00 p.m., Sunday-Saturday as needed soup kitchen consumers 10 a.m. – 2 p.m.

Service Area: Defiance, Fulton, Henry, Paulding, Van Wert, and Williams Counties

Eligibility Requirements: Program specific- pre-school children and soup kitchen consumers within the service area are eligible

Web-site: www.nocac.org

Agency Name: American Cancer Society

Transportation Service Type: Demand response

Other Services Provided: Resources for cancer patients

Contact Information: Marybeth Torsell, Specialist/Mission Delivery, 888.227.6446 x5101, marybeth.torsell@cancer.org

Hours: Varies as needed, but mostly M-F 7:30 a.m. to 5:00 p.m.

Service Area: Fulton County

Eligibility Requirements: Cancer patients in need of transportation

Web-site: www.cancer.org

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers (see Table 1).

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
Fulton County Board of DD	No	Yes – Triangular Processing	Public Non-Profit	N/A	N/A	N/A
Fulton County Job & Family Services	No	Yes – K&P Logistics	Government	3,699	1	Yes
American Cancer Society	Yes	No	Public Non-Profit	42	Varies – no volunteers right now so every request is denied	N/A
Hands of Grace Faith In Action	Yes	No	Private Non-Profit	2,153	1-2 per month	No
Triangular Processing	Yes	Yes – Subcontract with Henry County Transportation Network	Private Non-Profit	34,000- 206,000 miles per month or 2,474,400 miles per year	0	Yes, but sometimes available for the Senior Center (~once a year)
Fulton County Senior Center	Yes	Yes – On occasion for recreational trips	Public Non-Profit	2,500	5-10 per year	Yes
Fulton County Veterans Service Office	Yes	No	Public Non-Profit	780	0	N/A

Heartland of Wauseon	No	Yes – Mobile Care Group	Private For-Profit	1,000+	5	Yes
Northwestern Ohio Community Action Commission	Yes	No	Private Non-Profit	100,000 (this includes pick up and take home of 300 preschool children 128 days per year)	0	Yes
K&P Medical Transport	Yes	No	Private, For-Profit	20,000+	0	Yes
Maumee Valley Guidance Center	Yes	No	Private Non-Profit	Not known	N/A	Yes

* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including demand response, on-demand, and human service agency fixed routes and deviated routes. 10 of the participating organizations provide services on weekdays. 6 operate transportation on Saturdays and 3 on Sundays. Evening services after 5:00 p.m. are operated by 5 organizations. The following table depicts the transportation service characteristics by agency (see Table 2).

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Fulton County Job & Family Services	Demand response	When needed	Yes	None	Licenses and certification
American Cancer Society	Demand response	7am – 7pm	Yes	Curb to curb service	New Driver Training (one hour long)
Hands of Grace Faith In Action	Demand response	7 days a week until 9pm	No	Drivers and/or aids assist passengers to the door of their destination, on and off vehicles, and with bags	N/A
Triangular Processing	Human service agency fixed route and deviated route, demand response	Mon-Sat 7am-11pm	Yes	Drivers and/or aids assist passengers on and off vehicles and with bags	DODD Certification, CPR, First Aid, Annual DODD Trainings
Fulton County Senior Center	Human service agency deviated route and fixed route, on demand, demand response	Mon-Fri 8am-4pm	No	Drivers and/or aids assist passengers to the door of their destination, on and off vehicles, and with bags	Defensive Driving, CDL
Fulton County Veterans Service Office	Demand response	Varies	No	Drivers and/or aids assist passengers on and off vehicles	County Defensive Driving Course
Northwestern Ohio Community Action Commission	Other- pick up and take home for preschool children and pick	Tuesday-Friday preschool children, 7:00	No	Drivers and/or aids assist passengers on and off vehicles	CDL Drivers of preschool buses receive required training through the Ohio

	up and take home for soup kitchen consumers	a.m. – 5:00 p.m., Sunday-Saturday as needed soup kitchen consumers 10 a.m. – 2 p.m.			Department of Education School Bus Drivers
Maumee Valley Guidance Center	Other- assist clients with reaching appointments should their mental illness keep them from going to an appointment alone	Monday – Friday 8:00 a.m. to 5:00 p.m.	Yes	Drivers and/or aids assist passengers with bags, Drivers and/or aids assist passengers to the door of their destination	None
K&P Medical Transport	Demand response	Monday – Saturday 6:00 a.m. to 6:00 p.m.	Yes	Drivers and/or aids assist passengers with bags, Drivers and/or aids assist passengers on and off vehicles, Drivers and/or aids assist passengers to the door of their destination	First Aid, CPR, & AED DRIVE Training (safe transfer & sensitivity to aging training) Smith System (Defensive Driving training) CTAA PASS Basic Training

Transportation-related expenses and revenues also differ by organization. Medicaid, grants and donations are common revenue sources for transportation operators in Fulton County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs (see Table 3).

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Fulton County Job & Family Services	\$0	N/A	0	1 Scheduler/Dispatcher	Medicaid, Title XX, PRC, FAET, ESSA R	\$140,000
American Cancer Society	\$0	No	N/A	N/A	Funds raised through Relay for Life	N/A
Hands of Grace Faith In Action	\$35/medical Fulton Co. \$60 medical outside Fulton Co. \$100/4 hours for any other types of trips	No	1 Full-Time Driver	1 Full-Time Scheduler/Dispatcher	Grants and donations	\$9,000
Triangular Processing	Billed through DODD or Board of DD	N/A	5 Full-Time Drivers 4 Part-Time Drivers	1 Full-Time and 1 Part-Time Scheduler/Dispatcher	Medicaid, Board of DD, grants	N/A
Fulton County Senior Center	Donation based	Yes	Volunteer drivers	1 Full-Time Scheduler/Dispatcher	Grant, levy, and donation	\$40,000

Fulton County Veterans Service Office	\$0	No	5 Part-Time Drivers	1 Full-Time Dispatcher	County provided	N/A
Northwestern Ohio Community Action Commission	No charge	No	0 Full Time Drivers, 50+ part time drivers- most of them are teacher assistants in preschool classrooms	0 Full Time or Part Time Schedulers/Dispatchers	Head Start grant funds, United Way grant funds	>\$200,000
Maumee Valley Guidance Center	No charge	No	13 Full Time Drivers	0 Full Time or Part Time Scheduler/Dispatchers	Four County ADAMhs Board, Medicaid	Not known
K&P Medical Transport	Passenger does not pay- contract based	No	29 Part Time Drivers	1 Full Time Scheduler/Dispatcher, 1 Part Time Scheduler/Dispatcher	Medicaid, Managed Care Plan Medicaid	Not available

Table 4 provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

Table 4: Alternative/ Active Transportation Options

Transportation Option	Availability	Cost	Usage	Service Area
None	N/A	N/A	N/A	N/A

Table 5 provides basic information about local travel training program options.

Table 5: Transportation Resources

Transportation Resource	Availability	Cost	Usage	Service Area
None	N/A	N/A	N/A	N/A

Table 6 illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/ GPS (Y/N)
Fulton County Job & Family Services	N/A	No	N/A	No
American Cancer Society	Service Match	Yes	N/A	N/A
Hands of Grace Faith In Action	N/A	No	N/A	No

Triangular Processing	N/A	No	N/A	No
Fulton County Senior Center	N/A	No	N/A	No
Fulton County Veterans Service Office	N/A	No	N/A	No
Northwestern Ohio Community Action Commission	None	No	None	No
Maumee Valley Guidance Center	None	No	None	No
K&P Medical Transport	Proprietary Software	Yes	Proprietary software	Yes

Assessment of Community Support for Transit

Not Applicable

Safety

Not Applicable

Vehicles

Survey/Interview participants listed a combined total of 93 vehicles serving Fulton County.

Approximately 14% of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 7).

Not all of the transportation providers offer at least 1 wheelchair accessible vehicle, while some organizations have an entire fleet of wheelchair accessible vehicles. Currently, there are not enough wheelchair accessible vehicles in Fulton County to meet the needs of the residents. As mentioned previously, 12.9% of the population has a disability and 7.3% have a disability that is ambulatory. Due to the high percentage of individuals with a disability, it is evident that having only 14 wheelchair accessible vehicles may not be sufficient to efficiently serve the existing transportation needs in Fulton County.

As vehicles age, they require additional maintenance, may break down more often, and become costlier to operate. Vehicle replacement, based on age and condition, is vital to the overall cost effectiveness of the transportation services provided. The table on the following pages provides information about the age and condition of each vehicle available in Fulton County, depending on available information from transportation providers.

Table 7: Vehicle Utilization Table

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Fulton County Senior Center											
10	Ford	Bus	2012	1FDfE4FS7CDA67439	26	No	Monday-Friday	Varies	Good	Activities	Fulton
22	Ford	Freestyle	2006	1FMZK01176GA31394	5	No	Monday-Friday	8a-4p	Good	Maintenance	Fulton
20	Ford	Taurus X	2008	1fmdk02w38ga20206	5	No	Monday-Friday	8a-2p	Good	Meals	Fulton
19	Ford	Taurus X	2008	1fmdk02w78ga10889	5	No	Monday-Friday	8a-2p	Good	Meals	Fulton
28	Ford	TAURUS X	2008	1FMDK02W68GA07465	5	No	Monday-Friday	8a-2p	Good	Meals	Fulton
14	Olds Mobile	Sihouette	2004	4nsdx23e54d117648	4	Yes	Monday-Friday	Varies	Good	Medical Transportation	Fulton
29	Dodge	Grand Caravan	2010	2d4rn4de2ar161496	6	No	Monday-Friday	8a-2p	Good	Meals	Fulton
25	Dodge	Grand Caravan	2010	2d4rn4de9ar281330	6	No	Monday-Friday	8a-2p	Good	Meals	Fulton
26	Dodge	Grand Caravan	2010	2d4rn4deoar447220	6	No	Monday-Friday	8a-2p	Good	Meals	Fulton
31	Dodge	Grand Caravan	2011	2d4rn4dg4br619039	6	No	Monday-Friday	8a-2p	Good	Meals	Fulton
15	Chrysler	200 Touring	2011	1c3bc1fb3bn519262	6	No	Monday-Friday	Varies	Good	Medical Transportation	Fulton
16	Chrysler	200 Touring	2011	1c3bc1fb3nb511579	6	No	Monday-Friday	Varies	Good	Medical Transportation	Fulton
12	Chevrolet	Colorado	2012	1gccsbfe3c8162765	2	No	Monday-Friday	8a-2p	Good	Meals	Fulton
13	Chevrolet	Colorado	2012	1gccsbfe5c8162945	2	No	Monday-Friday	8a-2p	Good	Meals	Fulton
30	Dodge	Grand Caravan	2013	2c4rdgcfgodr520806	4	Yes	Monday-Friday	Varies	Good	Medical Transportation	Fulton
32	Dodge	Grand Caravan	2013	2c4rdgbg2dr617880	6	No	Monday-Friday	8a-2p	Good	Meals	Fulton

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
33	Dodge	Grand Caravan	2014	2c4rdgbg3er238016	6	No	Monday-Friday	8a-2p	Good	Meals	Fulton
34	Dodge	Grand Caravan	2014	2c4rdgbg6er384426	6	No	Monday-Friday	8a-2p	Good	Meals	Fulton
17	Honda	Civic	2015	19xfb2f78feo43o19	4	No	Monday-Friday	Varies	Good	Medical Transportation	Fulton
24	Dodge	Grand Caravan	2017	2c4rdgbg5hr575131	6	No	Monday-Friday	Varies	Good	Medical Transportation	Fulton
23	Dodge	Grand Caravan	2017	2c4rdgbg3hr563060	6	No	Monday-Friday	Varies	Good	Medical Transportation	Fulton
Triangular Processing											
Bus 13	Ford	E450	2010	1fdfe4fs9ada23259	16/2	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Average		Fulton
Bus 14	Ford	E450	2010	1fdfe4fs6ada76050	16/2	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Average		Fulton
Bus 15	Ford	E450	2011	1fdfe4fs6bda27139	16/2	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Good		Fulton
Bus 16	Ford	E450	2011	1fdxe4fs1bda56262	20/2	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Good		Fulton
Bus 18	Ford	E450	2013	1fdxe4fs6ddb08827	15/4	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Good		Fulton
Car 10	Chrysler	Pt Cruiser	2008	3a8fy48b28t130143	3 Or 1	No	Monday - Saturday	7 a.m. – 11 p.m.	Poor		Fulton
Van 2	Ford	Van	2007	1fbss31l87da62119	15	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Poor		Fulton
Van 9	Ford	Van	2006	1fbss31l56ha58472	15	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Poor		Fulton
Van 4	Dodge	Caravan	2012	2c4rdgbg9cr220410	6	Yes	Monday - Saturday	7 a.m. – 11 p.m.	Good		Fulton

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Fulton County Veterans Office											
1	Ford	Transit	2016		6	NO	M - F	Varies	Good	Veterans	Varies
2	Dodge	Caravan	2013		6	NO	M – F	Varies	Good	Veterans	Varies
3	Dodge	Caravan	2016		6	NO	M – F	Varies	Good	Veterans	Varies
4	Dodge	Caravan	2017		6	NO	M – F	Varies	Good	Veterans	Varies
5	Chevy	Impala	2011		4	NO	M – F	Varies	Good	Veterans	Varies
K&P Medical Transport											
1	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
2	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
3	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
4	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
5	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
6	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
7	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
8	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
9	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
10	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
11	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
12	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
13	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
14	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
15	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
16	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
17	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
18	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
19	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
20	Ford	Focus	2016			No	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
21	Toyota	Sienna	2016			Yes	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
22	Toyota	Sienna	2016			Yes	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
23	Toyota	Sienna	2016			Yes	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
24	Toyota	Sienna	2016			Yes	Mon-Sat	6am-6pm	Good		DEF, FUL, HEN, PAU, WIL, WOO
Northwestern Ohio Community Action Commission (NOCAC)											
1	Jeep	Cherokee	2017	1C4PJMCS9HW620936	4	No	M-F	6-6	Excellent	Administrative	6 Counties
2	Dodge	CARAVAN	2015	2C4RDGBG7FR568470	7	No	Sun-Sat	10-2	Excellent	PATH Center	6 Counties
3	Ford	Econoline	2011	1FBNE3BL1BD818073	10	No	Sun-Sat	10-2	Excellent	PATH Center	6 Counties
4	Chevrolet	CARGO VAN	2017	1GCWGAF8H1133179	2	No	M-F		Excellent	Weatherization	6 Counties
5	Chevrolet	CITY EXPRESS	2015	3N63MOYN6FK713503	2	No	M-F	7-5	Excellent	Weatherization	6 Counties
6	Ford	CUBE VAN	2011	1FDRF3G62BEB57824	2	No	M-F	7-5	Excellent	Weatherization	6 Counties
7	Chevrolet	VAN	2009	1GCFG15X891102932	2	No	M-F	7-5	Excellent	Weatherization	6 Counties
8	Chevrolet	Cube Van	2009	1GBJG31K791167663	2	No	M-F		Good	Weatherization	6 Counties
9	Ford	Cube Van	2009	1FDWF36539EA57074	2	No	M-F	7-5	Good	Weatherization	6 Counties
10	Dodge	Minivan	2017	2C4RDGBG3HR586757	6	No	M-F	7-5	Excellent	All Agency Prog	6 Counties
11	Dodge	Minivan	2017	2C4RDGBG5HR574738	6	No	M-F	7-5	Excellent	All Agency Prog	6 Counties
12	Chevrolet	Bussette	2016	1GB3GRBG6G1145740	23	No	M-F	7-5	Excellent	Head Start	Williams

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
13	Ford	Bussette	2016	1FDEE3FL7GDC02844	23	No	M-F		Excellent	Head Start	Paulding
14	Chevrolet	Bussette	2015	1GB3G2BGOF1279049	23	No	M-F	7-5	Excellent	Head Start	Henry
15	Chevrolet	Bu5setie	2015	1GB3G2BG4F1270225	23	No	M-F		Excellent	Head Start	Williams
16	Chevrolet	Bussette	2015	1GB3G2BG7F1143968	23	No	M-F	7-5	Excellent	Head Start	Defiance
17	Chevrolet	Bussette	2015	1GB3G2BG9F1142806	23	No	M-F		Excellent	Head Start	Henry
18	Dodge	Caravan	2015	2C4RDGBGOFR508157	7	No	M-F		Excellent	Head Start	6 Counties
19	Dodge	Caravan	2015	2C4RDGBG8FR518953	7	No	M-F	7-5	Excellent	Head Start	6 Counties
20	Thomas	Bussette	2014	1GB3G2BG3E1185584	23	No	M-F		Excellent	Head Start	Fulton
21	Chevrolet	Bussette	2014	1GB3G2BG8E1167145	23	No	M-F	7-5	Excellent	Head Start	Williams
22	Dodge	Caravan	2013	2C4RDGBG8DR505634	7	No	M-F		Excellent	Head Start	6 Counties
23	Dodge	Caravan	2013	2C4RDGBG9DR505156	7	No	M-F	7-5	Excellent	Head Start	6 Counties
24	Chevrolet	Bussette	2011	1GB3G2BGOB1103886	23	No	M-F		Excellent	Head Start	Defiance
25	Chevrolet	Bussette	2009	1GBJG31K691164382	23	No	M-F		Good	Head Start	Fulton
26	Chevrolet	Bussette	2009	1GBJG31K191164337	23	No	M-F		Good	Head Start	6 Counties
27	Bluebird	Bussette	2008	1GBJG31K181109370	23	No	M-F	7-5	Good	Head Start	Fulton
28	Bluebird	Bussette	2008	1GBJG31K181108526	23	No	M-F		Good	Head Start	Defiance
29	Ford	Freestar	2007	2FMZA516X7BA17896	6	No	M-F		Good	Head Start	6 Counties
30	Chevrolet	Bussette	2003	1GBJG31U931142563	23	No	M-F		Fair	Head Start	Williams
31	Chevrolet	Bussette	2003	1GBJG31U031151720	23	No	M-F		Fair	Head Start	Williams
32	Midway	Bussette	2001	1GBJG31R711194492	23	No	M-F		Poor	Head Start	Fulton
33	Bluebird	Bussette	2001	1GDJG31R211131727	23	No	M-F	7-5	Fair	Head Start	6 Counties
34	Bluebird	Bussette	1999	1GBHG31R7X1044082	23	No	M-F		Poor	Head Start	Williams
35	Bluebird	Bussette	1999	1GBHG31RXX1045856	23	No	M-F	7-5	Poor	Head Start	Henry

Summary of Existing Resources

In summary, the 12 organizations who participated in the provider survey/interview listed a combined total of 93 vehicles currently serving Fulton County. Of the 93 vehicles, 14 are listed as being wheelchair accessible. Senior citizens are being served primarily by the Senior Center and Hands of Grace, Veterans are being served primarily by the Fulton County Veterans Office, individuals with a disability are being served primarily by the Board of DD, Maumee Valley Guidance Center, Triangular Processing and Hands of Grace, and low income individuals are being served primarily by Jobs and Family Services and NOCAC. The general public is currently not being served by any existing transportation except for the Fulton County Cab, which is a private taxi company. Most of the organizations providing transportation have services available during the week and during the daytime, while 6 organizations operate on Saturdays and 3 organizations operate on Sundays. Evening services after 5:00 p.m. are operated by 5 organizations. The participating organizations provide a wide range of transportation including demand response, on-demand, and human service agency fixed routes and deviated routes. Coordination is currently occurring between Henry and Fulton counties as Triangular Processing is subcontracting with the Henry County Transportation Network to provide some of their services. This relationship could enable the two counties to have greater coordination of transportation services in the future.

IV. Assessment of Transportation Needs and Gaps

In an effort to better understand Fulton County transportation needs, the planning committee examined research and data, as well as solicited input from the community in an effort to gather information about needs and gaps in transportation services.

The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.

The Maumee Valley Planning Organization contacted a variety of stakeholders in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process. More information on how the lead agency engaged stakeholder and the general public is available upon request.

The following methods were used to assess transportation needs and gaps

- Assessment of data and demographics
- Public Survey
- Planning Committee meetings

Local Demographic and Socio-Economic Data

Data for each target population group were aggregated by U.S. Census Block Group for transportation analysis. The demographic and socio-economic data is valuable to compare where the highest and lowest densities of individuals who are most likely to need transportation live. This information can then be compared to the locations of (1) major trip generators, and (2) available transportation services.

The following Exhibit 1 illustrates the areas of density relating to the number of older adults (age 65 and older). According to the U.S. Census Bureau American Community Survey estimates for 2016, 19.4% of individuals in Fulton County are 65 years of age and older. The map on the following page shows the percentages of individuals age 65 and older per Census Block Group with those under the County average and those block groups above the County average color coded. As shown on the map, it is clear that the block group surrounding the Village of Fayette in the northwestern portion of the County has a large density of individuals age 65 and older as well as the southwestern side of the Village of Swanton, the southeastern side of the City of Wauseon, and towards the center of the Village of Archbold. These were all areas that, according to Census block groups, contain over 25% of individuals ages 65 and older.

Population Density of Individuals Age 65 and Older, 2016 Fulton County, OH

Individuals Aged 65 and older make up 19.4% of the County's average population.

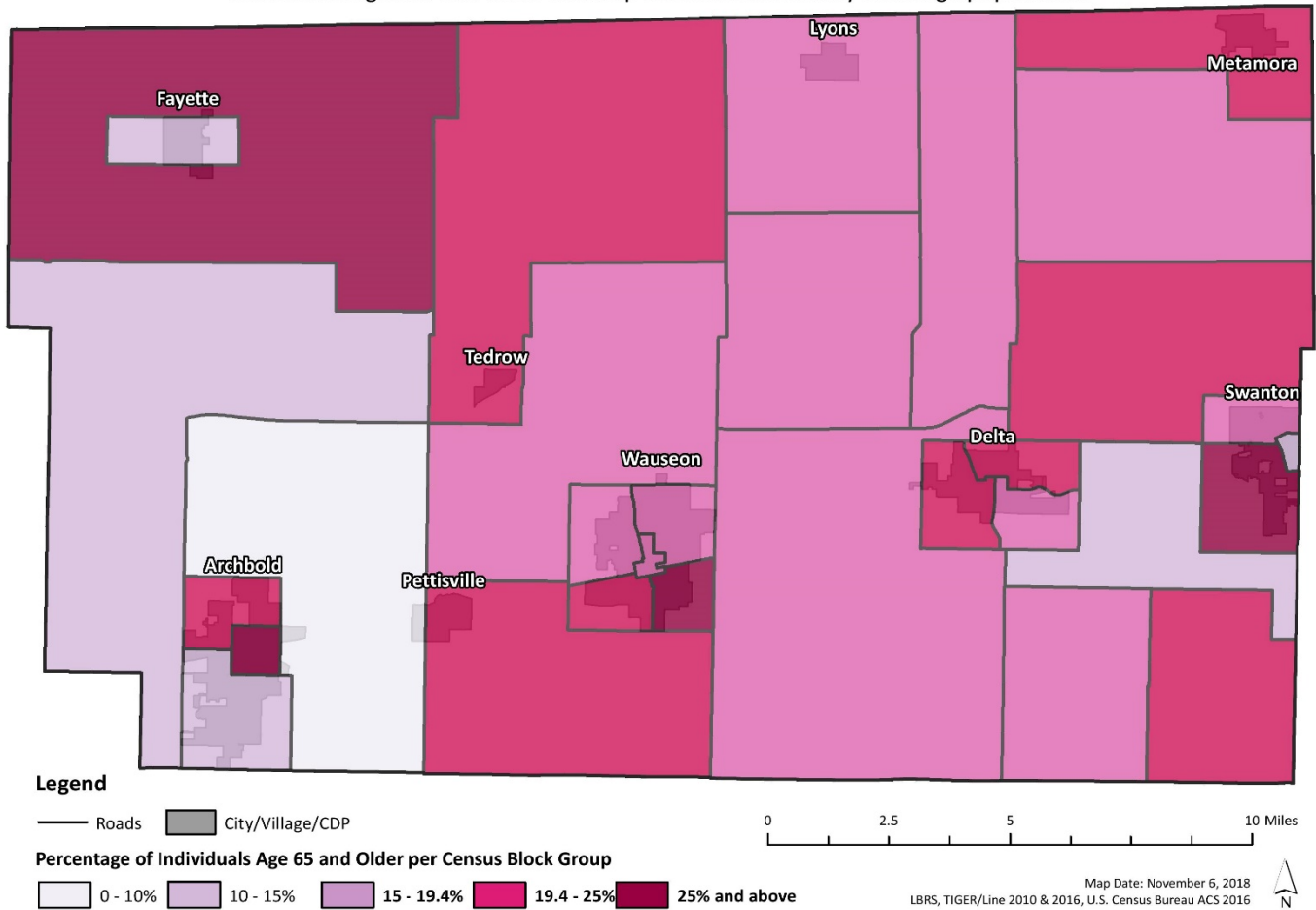


Exhibit 1: Map of Population Density of Individuals Age 65 and Older

The exhibit below indicates the areas where the number of zero vehicle households is in relation to the Fulton County average (Exhibit 2). The absence of a vehicle in the household is often an indication of the need for transportation services. According to 2016 ACS data, the average percentage of zero vehicle households in Fulton County was 3.6%. The map below shows the percentage of households below and above the average percentage by U.S. Census Block Groups. As shown in the map, the largest percentages of zero vehicle households are found in the City of Wauseon, the Village of Delta and the Village of Archbold.

Density of Households with No Vehicles, 2016 Fulton County, OH

The average of No Vehicle Households in Fulton County is 3.6%.

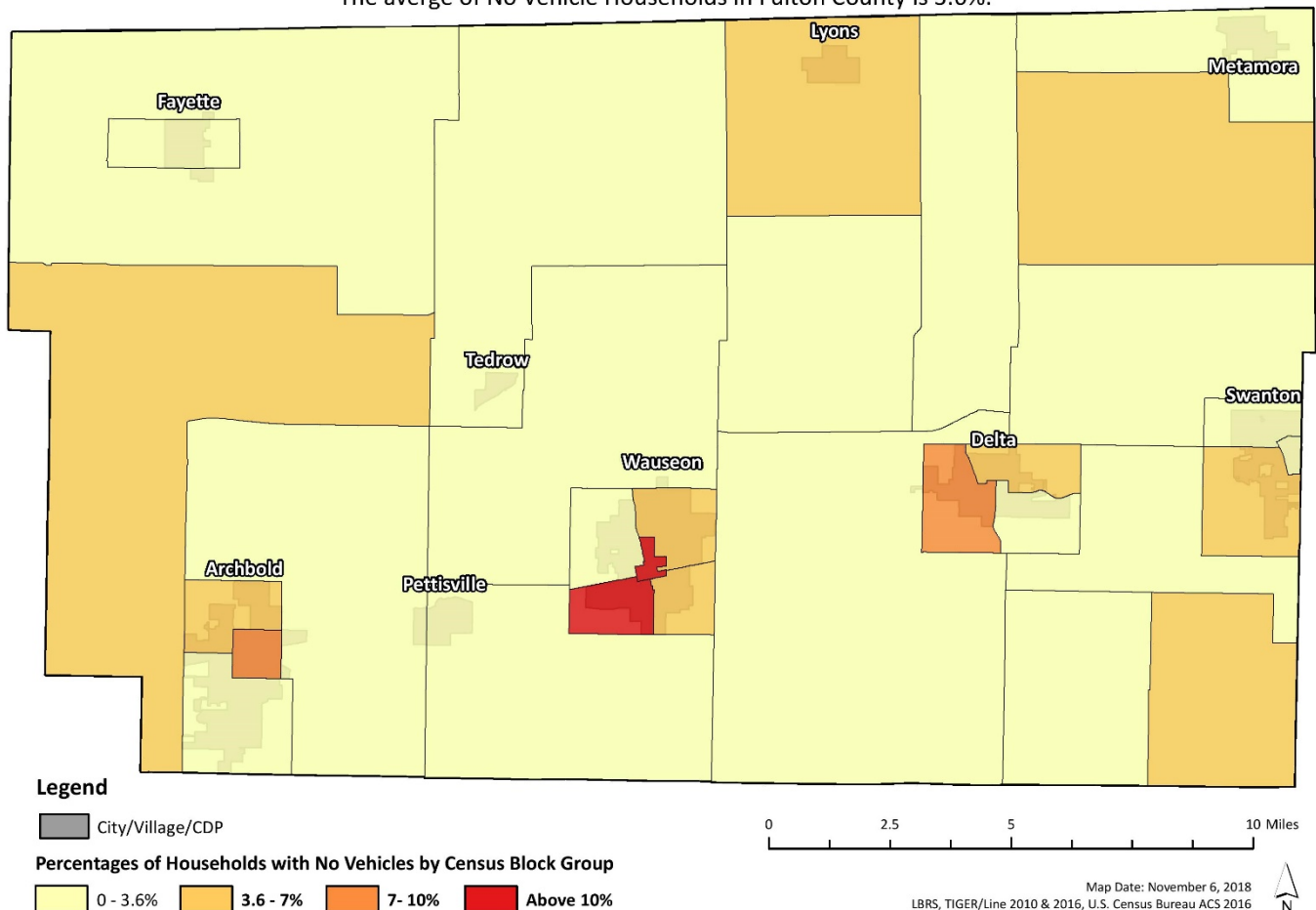


Exhibit 2: Map of Density of Zero Vehicle Households

The next exhibit illustrates the location of the top destinations for the existing transportation providers as well as major trip generators for anyone in the area, including those who drive a personal vehicle (Exhibit 3). Trip generators shown in the map below include hospitals, major employers, government and administrative offices, schools, parks, non-profit organizations, shopping centers, and drug treatment centers. It is important to consider major trip generators when analyzing transportation needs and gaps as these may be destinations that are most needed and desired by Fulton County residents.

Major Trip Generators Fulton County, OH

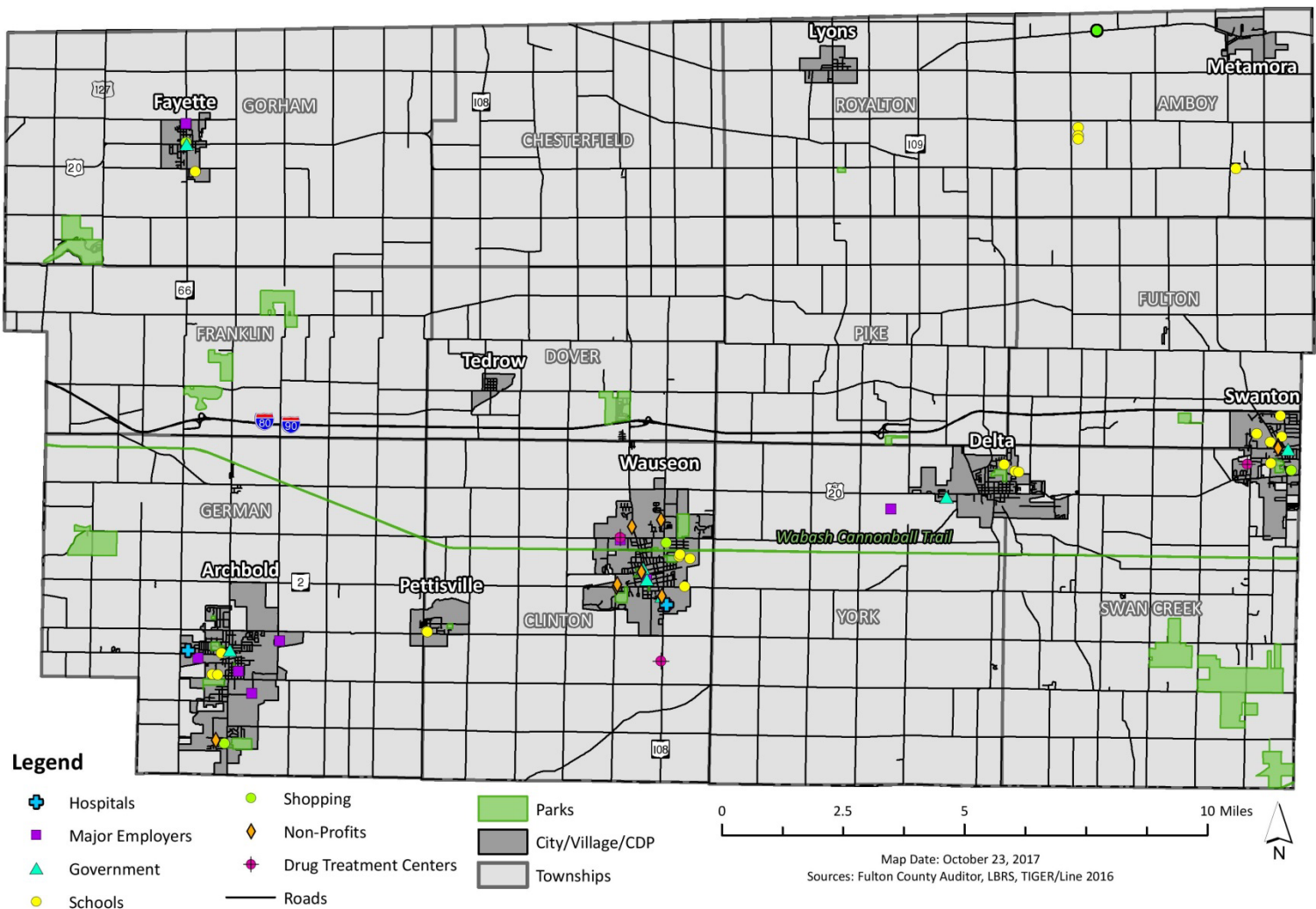


Exhibit 3: Map of Major Trip Generators

As shown in the map above, many of the major trip generators in Fulton County are located within population centers, such as the Villages and City. Major generators outside of population centers include schools, shopping, drug treatment centers, and major employers.

Analysis of Demographic Data

When analyzing transportation needs in Fulton County, it is important to consider all the demographic, socio-economic, and spatial data gathered. From the data gathered and described in this section, it is apparent that there are areas in Fulton County where high density zero vehicle household block groups and high density block groups of individuals over 65 years old overlap. These overlapping or high risk areas are important to consider in the analysis of needs because these may be locations where more transportation services are needed. These areas include the south side of the City of Wauseon, the entirety of the Village of Archbold, the southwestern side of the Village of Swanton, and the northeastern side of the Village of Delta. In addition, it is important to note where major trip generators are located in relation to the high risk areas for transportation needs in order to better understand where individuals may need to travel. As shown in Exhibit 3 on the previous page, the population centers have a lot of major trip generators, especially the City of Wauseon, the Village of Archbold and the Village of Swanton.

General Public and Stakeholder Meetings

The Maumee Valley Planning Organization hosted and facilitated two Planning Committee meetings during development of the Coordinated Transportation Plan. At the first meeting, 21 people attended and at the second meeting, 16 people were in attendance. In addition, 1 local public meeting was held to discuss the unmet transportation needs and gaps in mobility and transportation and also to allow the public to review and comment on the draft plan. 8 people participated in the meetings. Of those, 3 self-identified as older adults and 1 self-identified as being a person who was a parent of someone with a disability. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, Maumee Valley Planning Organization presented an overview of coordinated transportation and the activities currently being undertaken to develop the Fulton County Coordinated Transportation Plan. The Transportation Planning Committee structure and purpose was explained and a brief review of the results of the public opinion survey was shared. The unmet mobility needs identified by the Transportation Planning Committee were also presented.

Following the initial presentation, the stakeholders were asked to review the gaps in transportation services and needs identified by the Planning Committee and identify any additional gaps. Meeting attendees agreed with the gaps that were identified and did not have any additional unmet needs to add to the list. The main focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

After the unmet transportation needs list was discussed, each participant was asked to rank the needs/gaps using colored dots.

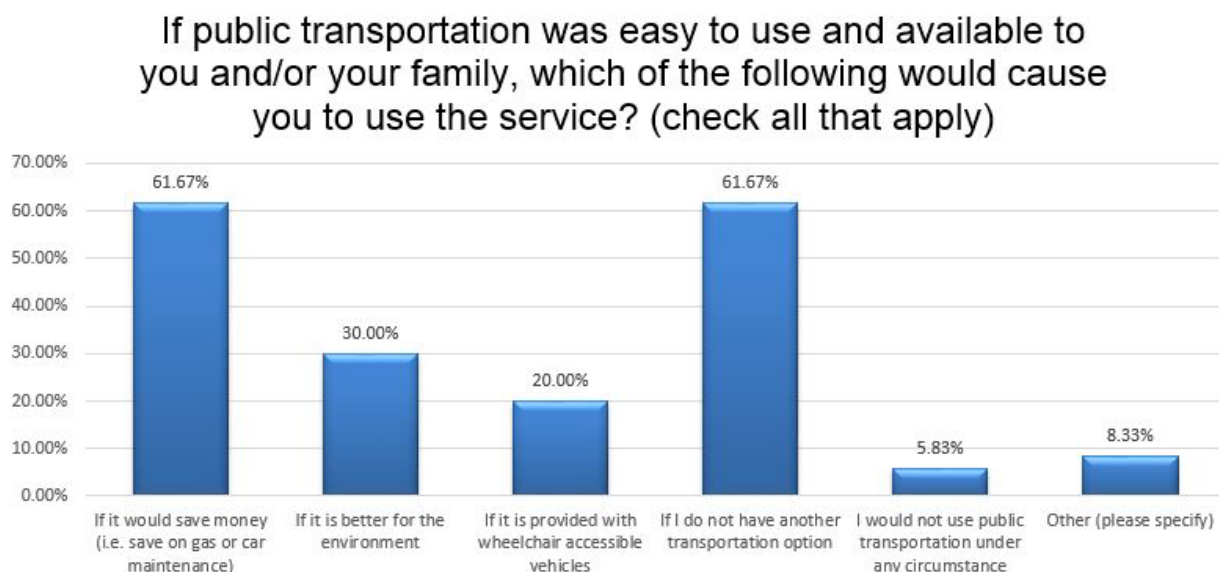
Participants discussed more than 5 mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meeting. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications. Exhibit 4 at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

Surveys

A public opinion survey was conducted in October 2017 in order to gather data from the general public about transportation needs in Fulton County. The survey was available through an online link, in paper format by request, and was advertised through the local newspapers and the local radio station, and flyers were posted around the County at multiple locations. These locations included Village and City offices, libraries, and many social service organizations. Paper surveys were also made readily available at the libraries and social service organizations where flyers were placed. In total, 124 members of the general public took the survey, with 13% being individuals with a disability and 27% being older adults.

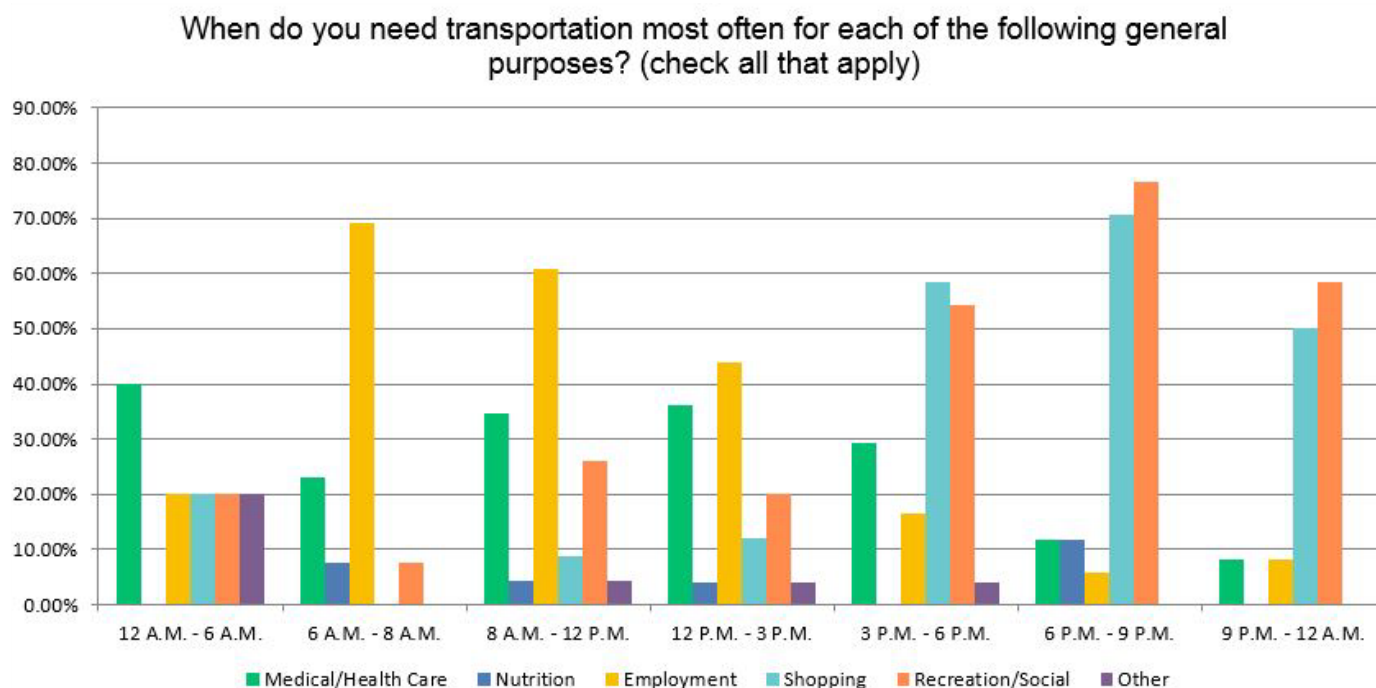
The majority of survey respondents indicated that in the past 12 months, either themselves or their family have utilized a personal vehicle or gotten a ride from a friend or family member to travel to desired destinations (83%), followed by bicycle or walk (26%) and carpool or vanpool (17%). Saving money and having access to transportation if no other transportation option was available were two important factors that would cause respondents to utilize public transportation if it was available, as shown in Exhibit 4 below.

Exhibit 4: Responses to survey question 2



When asked what changes could be made to local transportation options, the majority of respondents indicated they would like to be able to travel to other parts of the state, such as Columbus or other cities or towns, followed by lowering the cost to ride. Approximately 25% of respondents were interested in a fixed route transportation system with bus stops. In response to this question, several people chose the 'other' answer category and wrote in that there aren't currently any transportation options in Fulton County, so just having transportation would be a change they would like to see. Shopping, grocery store and pharmacy trips were chosen by the most respondents as being a commonly visited destination or place they most often need to visit when they have transportation (67.5%) followed by social, recreational activities and parks (50%) and their employer (48%). As shown in Exhibit 5, when asked what time of day the respondents need transportation the most, the majority indicated they need transportation the most in the morning and early afternoon for medical/health care reasons, the morning and early afternoon for employment, the evening hours for shopping and recreational/social purposes, and the early morning for nutrition purposes.

Exhibit 5: Response to survey question 5



As a follow up, the next survey question asked respondents where their destinations were located from Question 5. For medical purposes, many respondents said they need to go to Wauseon, Lucas County, Maumee, and Toledo, while for employment many respondents said they go to Swanton, Toledo, Wauseon and Archbold. Shopping and recreation destinations were mostly located in Toledo, Wauseon and Fulton County and recreational/social activities were located in Toledo and Wauseon. To understand how many individuals need transportation, but don't have access to it, the survey respondents were asked 'do you or a family member need transportation outside of your County, but

sometimes or never have it?’ To this question, 33% said yes and 67% said no. The next question asked, ‘do you or a family member need transportation *of any kind*, but sometimes or never have it?’ To this question, a slightly higher percentage of respondents said yes (36%) and a slightly lower percentage said no (64%). The final question in the survey allowed respondents to comment on anything further that they would like us to know about transportation needs in Fulton County. 28 individuals left a comment on this question and many expressed a need for more transportation for seniors and individuals with a disability along with a general need for public transportation in the County. Several individuals commented that the need for transportation to employment is a growing problem in the area and also that there is a need for patients to be transported from the hospital to their homes when they have no access to transportation.

Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the following:

- 1.) **Government funding requirements:** A very significant barrier to coordination facing organizations in Fulton County are the multiple restrictions placed on the various pots of government funding that many of the organizations and agencies currently possess. These restrictions are often the driving force behind the eligibility limitations imposed by each organization (i.e. Senior Services can only transport people who are over 59 years old, Veteran Affairs can only transport veterans, etc.) While this barrier to coordination is indeed significant, the success of other counties, such as Henry County, Ohio, at finding transportation solutions that overcome funding restrictions demonstrates that with enough effort and creativity, it is possible to achieve a feasible public transportation system that does not duplicate various organizations’ efforts and cost-efficiently services the general public in addition to seniors and individuals with a disability.
- 2.) **Logistics of vehicles/drivers/insurance:** As the Transportation Provider Survey demonstrated, there is no lack of vehicles available among current Fulton County transportation providers. There is, however, a lack of standards monitoring driver training and insurance requirements, due in large part to the fact that many of the County’s current providers rely on volunteer drivers who use their own vehicles. While the expenses associated with hiring trained drivers, using designated vehicles, and maintaining appropriate insurance is prohibitive for many organizations, coordinating transportation efforts is one possible way to address this issue.
- 3.) **Lack of funding:** As has been previously mentioned, many of Fulton County’s current transportation providers are limited in the services they can offer by the type of funding they receive. The hope of the Planning Committee is that the creation and implementation of this plan, which will involve coordinated efforts among providers, will open doors to new sources of funding such as ODOT’s 5310 program.
- 4.) **Lack of concrete information concerning transportation needs:** While data currently exists on many of the populations that lack access to transportation (seniors, low-income, individuals with

disabilities), and while there is an abundance of anecdotal evidence to support a need for coordinated transportation services in Fulton County, there is still a lack of concrete information concerning what services are needed and how they might be utilized if implemented. The Planning Committee would like to hire a Mobility Manager in Fulton County to continue investigating needs and gathering data from the Fulton County population.

Summary of Unmet Mobility Needs

The following table (Exhibit 6) describes the identified unmet transportation needs and the method used to identify and prioritize each need. Needs are listed in order of their rank from highest to lowest priority.

Exhibit 6: Prioritized Unmet Mobility Needs

Rank	Unmet Need Description	Method Used to Identify and Rank Need
1	Resources and funding for enhancing and expanding transportation services	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
2	Better coordination of existing services	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
3	Transportation options for those who do not qualify for existing services	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
4	Transportation for expanded purposes- certain programs can only transport for specific reasons	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
5	Need lower cost of services especially when traveling outside the County	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
6	Transportation on the weekend and during evening hours	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
7	Transportation outside County boundaries	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
8	Transportation to employment, especially in the winter	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
9	Vehicle accessibility, especially for wheelchairs	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
10	More education for the public so they know what resources are available to them	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
11	Data about Fulton County transportation needs	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>
12	Mobility manager to enhance coordination of transportation	<i>This need was identified by the Planning Committee and was ranked at the public meeting.</i>

V. Goals and Strategies

Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for Fulton County should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, the Maumee Valley Planning Organization and the Fulton County Planning Committee developed the following strategies to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to 12 of the identified primary gaps and needs.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs and gaps in services.

Vision: To provide safe, reliable transportation while maximizing mobility, minimizing duplication, and reducing cost.

Goal #1:

Reduce costs, save resources and obtain grant funding to support and enhance transportation services in Fulton County.

Need(s) being addressed: This goal addresses several needs including the need for a lower cost of service and resources and funding for enhancing and expanding transportation in the County.

Strategy 1.1:

Pursue grant funding through ODOT to purchase vehicles, help supplement funds for vehicle maintenance, operating costs, and software or equipment that may be needed.

Timeline for Implementation: Pursuing grant funds through ODOT will occur annually, on an as-needed basis.

Action Steps:

- 1.) Apply for funding to purchase vehicles through ODOT's Section 5310 program to replace vehicles that have reached the end of their useful life, purchase new vehicles, and/or accessible vehicles to add to an organization's fleet and/or to purchase vehicles to allow for expansion of services.

- 2.) Apply for funding through ODOT's Section 5310 program to supplement other funds available for operating costs associated with running a transportation service.
- 3.) Apply for funding through ODOT's Section 5310 program for preventative maintenance on vehicles in order to extend their useful life and save resources.
- 4.) Apply for funding through ODOT's Section 5310 program for software/hardware and equipment needs for scheduling, security, etc.

Parties Responsible for Leading Implementation: Triangular Processing Inc., Northwestern Ohio Community Action Commission, Fulton County Senior Center, Board of DD, Jobs and Family Services, Veteran's Office, Maumee Valley Planning Organization, and any other eligible organization in the County who wishes to apply for grant funding for one of the action steps listed above.

Parties Responsible for Supporting Implementation: All members of the Transportation Planning Committee

Resources Needed: Funding, vehicles, local cash, technology, staff time

Potential Cost Range: \$100,000 - \$200,000 per year depending on which organizations apply for funds

Potential Funding Sources: ODOT 5310, local funding for match

Performance Measures/Targets:

- 1.) Measure: Number of vehicles purchased
 - a. Target: Purchase at least one additional vehicle in Fulton County by 2020
- 2.) Measure: Amount of resources saved for providing transportation services
 - a. Target: Analyze how much money has been saved for organizations that apply and are awarded funding through ODOT.
- 3.) Measure: Number of trips provided
 - a. Target: Increase number of trips provided in Fulton County by 2020

PRIORITY POINTS: 59

Goal #2:

Encourage cooperation and communication among stakeholders in Fulton County for the delivery of transportation services.

Need(s) being addressed: This goal addresses the need to better coordinate transportation services currently available in the County.

Strategy 2.1:

Hold regular transportation planning committee meetings to continue communication and encourage more cooperation between agencies that provide transportation.

Timeline for Implementation: This strategy will be on-going and will begin in CY 2018.

Action Steps:

- 1.) Hold Transportation Planning Committee meetings to bring together current transportation providers.

Parties Responsible for Leading Implementation: Maumee Valley Planning Organization, Transportation Planning Committee

Parties Responsible for Supporting Implementation: All members of the Transportation Planning Committee

Resources Needed: Staff time, publications or printing, building space, local cash

Potential Cost Range: \$2,000 - \$4,000 annually

Potential Funding Sources: ODOT 5310, local funding

Performance Measures/Targets:

- 1.) Measure: Number of Transportation Planning Committee meetings
 - a. Target: Hold at least 3 meetings annually
- 2.) Measure: Number of transportation providers present at Committee meetings
 - a. Target: Engage at least 3 transportation providers at each Committee meeting
- 3.) Measure: Number of additional meetings held
 - a. Target: Hold additional meetings as needed annually to continue discussions about how organizations can cooperate and communicate

PRIORITY POINTS: 50

Goal #3:

Continue to explore options for expanding community transportation services in Fulton County.

Need(s) being addressed: This goal addresses several needs including the need for transportation to employment, transportation on the weekend and during evening hours, options for individuals who do not qualify for existing services, and transportation for expanded purposes.

Strategy 3.1:

Hold meetings of the Transportation Planning Committee and the Mobility Manager to discuss options for expanding transportation in Fulton County by coordinating existing services, investigating the feasibility of a centralized transportation system, and a possible regional system in the future with other counties in Northwest Ohio.

Timeline for Implementation: This strategy will be ongoing as needed.

Action Steps:

- 1.) Hold meetings of the Planning Committee and the Mobility Manager to discuss options for expanding transportation in Fulton County.

- 2.) The Mobility Manager will hold one-on-one interviews with stakeholders to better understand needs and possibilities for a centralized transportation system.
- 3.) The Mobility Manager and the Planning Committee will meet with stakeholders from other Counties to discuss the possibility and feasibility of a regional transportation system in the future for Northwest Ohio.

Parties Responsible for Leading Implementation: Maumee Valley Planning Organization, Triangular Processing

Parties Responsible for Supporting Implementation: All members of the Transportation Planning Committee

Resources Needed: Staff time, funding, publications or printing, building space, local cash

Potential Cost Range: \$2,000 - \$4,000 annually

Potential Funding Sources: ODOT 5310, local funding

Performance Measures/Targets:

- 1.) Measure: Number of Transportation Planning Committee meetings held.
 - a. Target: Hold a minimum of 3 meetings per year beginning in CY 2018.
- 2.) Measure: Number of one on one interviews conducted by the Mobility Manager.
 - a. Target: The Mobility Manager will contact at interview at least 3 stakeholders by CY 2020.
- 3.) Measure: Number of stakeholders from surrounding Counties engaged by the Mobility Manager and/or Planning Committee.
 - a. Target: The Mobility Manager and/or the Planning Committee will engage with at least 3 stakeholders from other Northwest Ohio counties by CY 2020.

PRIORITY POINTS: 72

Goal #4:

Increase public knowledge of available transportation options in Fulton County.

Need(s) being addressed: This goal addresses the need to better educate the public about what transportation resources are currently available to them.

Strategy 4.1:

Hire a Regional Mobility Manager who will create educational resources for the public and hold public forums to further educate the public.

Timeline for Implementation: Funding for a Mobility Manager may be pursued in CY 2019.

Action Steps:

- 1.) Pursue funding through the ODOT Section 5310 Program for a Mobility Manager.

- 2.) Create educational resources for the public.
- 3.) Hold public forums to further educate the public.

Parties Responsible for Leading Implementation: Maumee Valley Planning Organization, Triangular Processing

Parties Responsible for Supporting Implementation: All members of the Transportation Planning Committee

Resources Needed: Staff time, funding, publications or printing, building space, local cash

Potential Cost Range: \$50,000 - \$70,000 annually

Potential Funding Sources: ODOT 5310, local funding

Performance Measures/Targets:

- 1.) Measure: Number of educational resources produced.
 - a. Target: The Mobility Manager will produce at least one educational resource for Fulton County by 2020.
- 2.) Measure: Number of public meetings held.
 - a. Target: The Mobility Manager will hold at least 1 public meeting to educate the public about transportation resources and coordination of transportation by 2020.
- 3.) Measure: Number of agencies contacted for information about their transportation services.
 - a. Target: The Mobility Manager will contact at least 3 transportation providers by 2020.

PRIORITY POINTS: 54

Goal #5:

Continue to identify gaps in service and unmet needs in Fulton County.

This goal addresses the need for more data from the Fulton County population about transportation needs and where gaps in service may exist.

Strategy 5.1:

Data about unmet transportation needs and where gaps in service may exist will be gathered through public surveys, public meetings/forums, stakeholder meetings and ultimately through the work of a Mobility Manager.

Timeline for Implementation: This strategy will be ongoing as needed.

Action Steps:

- 1.) Hire a Regional Mobility Manager.
- 2.) Conduct public surveys about transportation needs.
- 3.) Hold public forums/meetings to gather additional input.

- 4.) Continue meetings of the Transportation Initiative group to bring together current transportation providers and discuss where needs may exist. These meetings will also bring together social service agencies that can describe needs from their client's perspective.

Parties Responsible for Leading Implementation: Maumee Valley Planning Organization, Triangular Processing

Parties Responsible for Supporting Implementation: All members of the Transportation Planning Committee

Resources Needed: Funding, staff time, publications or printing, building space, volunteer support, and local cash

Potential Cost Range: \$60,000 - \$70,000 per year

Potential Funding Sources: ODOT 5310 Program, local cash for match funds

Performance Measures/Targets:

- 1.) Measure: Number of Transportation Initiative group meetings
 - a. Target: Hold 3 meetings minimum each year beginning in calendar year 2018
- 2.) Measure: Number of public surveys
 - a. Target: Conduct at least 1 public survey every 2 years
- 3.) Measure: Number of public meetings held
 - a. Target: Hold at least 1 public meeting every 2 years to continue gathering data on transportation needs in Fulton County

PRIORITY POINTS: 42

VI. Plan Adoption

The Fulton County Coordinated Transportation Plan was adopted per the following process: the Plan was developed with inclusion from older adults, individuals with a disability, members of the general public and representatives from public, private, and non-profit transportation and human services providers. The Plan was developed through Planning Committee meetings, which were open to the public, through a public opinion survey, and a public meeting. A comment period for the Plan was made available to the public through a public meeting held to take input and present the draft Plan. All feedback from that public meeting was documented into the final Coordinated Transportation Plan. The final draft of the Plan was then shared with the Planning Committee via email and paper copies were available upon request. Any significant edits submitted by Planning Committee members at this step in the process were made in the Plan and any other feedback received was included. After the Final Draft was reviewed and commented on, the Planning Committee adopted the Plan via an email vote on November 17, 2017 via a majority vote.

Appendix A: List of Planning Committee Participants

The planning committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting

Agency Representation

Name	Agency
Justin Moor	Toledo Area Agency on Aging
Fulton County Commissioners	Fulton County Commissioners
Kathy Huner	City of Wauseon
Dave Borer	Village of Fayette
Andrea Gleckler	Village of Lyons
Ken Wysong	Village of Metamora
Ann Roth	Village of Swanton
Jeff Fryman	Village of Archbold
Dan Miller	Village of Delta
Beth Friess	Board of Developmental Disabilities
Drena Teague	Four County Adamhs Board
Ellen Smith	Maumee Valley Planning Organization
Emma Kirkpatrick	Maumee Valley Planning Organization
Amy Metz-Simon	Job and Family Services
Matt Gilroy	Fulton County Economic Development
Bill Drummer	Wauseon Chamber of Commerce
Kristy Snyder	Fulton County Health Center
Kim Cupp	Fulton County Health Department
Karen Pennington	Family and Children First Council
Sheri Rychener	Senior Center
Kathy Shaw	Triangular Processing, Inc.
Gina Saff	United Way/2-1-1
Crystal Bennett	Veterans Services
Shannon Conners	Hands of Grace
Brian Soller	Heartland of Wauseon
Donna Konst	Fairlawn Archbold

In addition to participants listed above, the planning committee also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, Maumee Valley Planning Organization and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More

information about the efforts that occurred is available upon request. To request additional information please contact:

Ellen Smith

Maumee Valley Planning Organization

419-784-3882

esmith@mvpo.org

Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Ellen Smith

Maumee Valley Planning Organization

419-784-3882

esmith@mvpo.org

Annual Review

2018 Annual Review

For the 2018 Annual Review of the Fulton County Coordinated Plan, all demographic data was updated. In addition, slight changes were made to the available services as some that were included in the original version of the plan no longer exist. The goals were reviewed and reordered to better match the order of prioritized needs. In addition, some of the descriptions of the goals were reworded to better explain the efforts of Fulton County in working towards regionalization of a mobility manager and coordinated transportation with Henry and Defiance Counties. The Fulton County Transportation Initiative met and approved the 2018 updates included in the plan.

Annual Review Information

If the Lead Agency and Planning Committee determine that a formal amendment is not needed, the Lead Agency will make the appropriate changes to the Coordinated Plan on an annual basis. In Appendix B of the Coordinated Plan the Lead Agency will summarize what was discussed at the meeting, and provide a brief summary of the changes that were made to the plan. A corrected copy of the plan will be sent to all Planning Committee members. This may be done electronically. Lead Agencies will provide a copy of the updated plan and a completed copy of the Appendix Checklist for Annual Reviews Form (available in the Coordinated Plan Toolbox) to ODOT. This Appendix checklist does not have to be included in the Coordinated Plan as an attachment, but must be submitted to ODOT. The actual documentation of stakeholder involvement and data collection verified in the Checklist must be maintained by the Lead Agency and made available to ODOT upon request. The documentation to be maintained by the Lead Agency should include:

- Any notices sent to stakeholders that an annual review of the plan is occurring, with documentation of the date when the notices were distributed.
- Meeting minutes or notes, including attendance, of any meetings where the annual review took place.

- Documentation of date, location, meeting format, and attendance of any public hearing or comment period for the plan for the purposes of an annual review as well as any amendments that were proposed in response to the public hearing and comment period.
- Documentation of the stakeholders that were invited to participate in the review process.
- Evidence of the stakeholders' approval of the annual review.

Amendment

As this is the first official Coordinated Transportation Plan for Fulton County, no amendments of the Plan have taken place. However, following Plan approval, the process for amending the Plan when needed will take place as follows:

If the planning committee determines that a formal plan amendment is needed, all of the following steps must be accomplished. The amendment process must include an opportunity for input from plan participants, but does not require general public outreach or engagement.

1. The Lead Agency will provide to all Planning Committee members, not just those present at the planning meeting a summary of the proposed amendment. This may be done electronically. This summary must include:

- a. A summary of the changes requested
- b. Rationale of why the changes are needed
- c. Potential impact of the changes

2. The Lead Agency will allow 30 days for comments. The Lead Agency may also submit comments. The lead agency is required to ensure that all comments received are shared with the other members of the planning committee.

3. The Lead Agency will request approvals or rejections of the plan amendment from the planning committee. Even though the planning committee may consist of more than one individual per agency, each agency will get a single vote for a plan amendment. If a majority of the responses received are to approve the amendment, the Lead Agency will consider the amendment approved.

4. Once the amendment is approved the Lead Agency will add an amendment to the plan, including:

- a. A summary of the amendment.
- b. Rationale for why the amendment was needed.
- c. Potential Impact of the amendment.
- d. Date Amendment was adopted and coordinated plan updated. Copies of the updated Coordinated Plan will be provided to all members of the Planning Committee and to ODOT. The Lead Agency will also provide ODOT a copy of the plan amendment checklist with the updated copy of the Coordinated Plan. The Lead Agency is not required to submit documentation of items on the checklist- but is required to keep this documentation on file and provide it as requested.

It may be necessary to make changes to the Coordinated Plan outside of the annual review process. If the changes do not require a formal plan amendment, the Lead Agency may work with any directly

impacted organizations to make the appropriate changes to the plan. After the appropriate changes are made, the Lead Agency must share a copy of the coordinated plan with the rest of the planning committee. This may be done electronically. Examples of changes that may be updated in this fashion include: If the plan change requires a formal plan amendment. The Lead Agency must follow the formal plan amendment process listed above.

Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

Coordination – Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

FAST Act – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America’s Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

Gaps in Service – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

Lead Agency – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

Planning Committee – (indicate if the planning committee has another formal name) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

Ridership – The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

Section 5310 Program – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

Section 5311 Program – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Subrecipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

Section 5307 Program – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in

urbanized areas and for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

Transportation – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

Unmet Transportation Needs – Transportation that is wanted or desired but is not currently available.